



<Insert name of Professional Unit>  
**ANNUAL REPORT**  
**2016-2017**

## Introduction

Professional Units must prepare an Annual Report each year. It has been agreed by the Governing Board that this can cover the period September 2016 – August 2016 to correspond to the terms of the Standing Committee. The purpose is to inform the Professional Committee, the Section's Standing Committee, members of the Section and the profession around the world about achievements over the year. The Annual Report refers to the activities identified in the Unit's [Action Plan](#) and reports on the progress of these activities, the activities that have been completed and their impact.

The Annual Reports of all IFLA Sections provide important input to the fulfilment of IFLA's Professional Programme, Strategic Plan and Key Initiatives, and also contribute to IFLA's Annual Report.

The Officers of the Section should return this form to the Division Chair and Professional Support Officer no later than 31 October 2017.

A summary should be provided to the membership of the Professional Unit.

Further guidance on Annual Reports can be found in the Officers corner: <http://www.ifla.org/officers-corner/annual-reports>

## Report on progress and activities

| <b>Objectives</b><br><i>Identified in the Unit's Action Plan</i>  | <b>Project or activity</b><br><i>Identified in the Unit's Action Plan</i>   | <b>Progress</b><br><i>Please give brief details, including status (not started, in progress, near completion, completed)</i> | <b>Risks</b><br><i>Please identify any problems or concerns (e.g. missed deadlines, lack of resource) and how you would propose to address them</i>  |
|---|---|--|--|
| <b>1. Increase the reach and influence of the SIG to raise awareness for the SIG's concerns.</b>                  | The SIG extended its reach and influence by increasing following on social media channels. Twitter followers more than tripled in the twelve months since the last report and Facebook followers have increased also. This has helped to increase awareness of the SIGs concerns.   | Ongoing  | Only one person in the SIG does social media and it is not sustainable for one person to regularly update content on Twitter, Facebook and the blog. Convenor to approach the group about training another member of the SIG to help with Facebook.  |
| <b>2. Develop librarians and information professionals concern about LGBTQ+ issues, collections and services.</b> | The SIG spent the year planning for a powerful and informative conference session, <i>Intersectionality: Libraries &amp; the Intersection of LGBTQ Lives</i> at WLIC2017 in Wroclaw. The purpose of the conference session was to help librarians from around the world who were attending the conference or following on social media to increase their awareness of LGBTQ issues, collections and services. | Completed  | Technical support at WLIC2017 for the conference session was poor, as was the choice of venue – the Main Court was not an appropriate location for a SIG session with a small audience. These issues interfered with the ability to communicate effectively with librarians and information professionals about the SIGs concerns. However, overall the conference session was a success and the SIG received a lot of positive feedback from attendees. |
| <b>3. Enhance SIG's management and monitoring.</b>  | The SIG is currently communicating via email, meeting virtually via Zoom  |  | PBWorks set up is not ideal as general members of the SIG (including the Convenor) do not  |

on a bimonthly basis and using PBWorks to store documents.

have rights to delete folders, rename folders or add documents to a folder. This adversely affects the corporate management of records and the hierarchy of information.

## Results

Please provide further information about the activities that were completed during the year. Ensure that details or a full report can be found online, the main outcomes have been shared with a wider audience and the impact of the work can be demonstrated.

| <b>Completed project or activity</b><br><i>Please list those projects/activities identified as completed in the table above</i> | <b>Output</b><br><i>Please state what the output of the project/activity was (e.g. Report, Standard, Workshop etc) and provide a URL to it</i>   | <b>Communications</b><br><i>Please state how the output and outcomes of the project/activity have been communicated to the Unit, IFLA members and the wider profession</i>                               | <b>Impact of the completed project or activity</b><br><i>Through the Measures of Success identified in your Action Plan, describe what difference the project or activity has made to the Unit, IFLA members, the wider profession or society at large</i> |
|---|--|--|--|
| <b>1.WLIC 2017 conference session titled, <i>Intersectionality: Libraries &amp; the Interseciton of LGBTQ lives</i></b>         | Helped to raise global awareness of LGBTQ issues and services in libraries among an audience of 436 librarians and information professionals.<br><a href="https://iflalgbtqusers.wordpress.com/">https://iflalgbtqusers.wordpress.com/</a> | The conference session was promoted on the SIG’s Facebook, Twitter and blog. It also received coverage on the WLIC2017 video, in <i>American Libraries</i> magazine and on <i>Dewey Decibel</i> podcast. | Helped the SIG to reach two of its Action Plan goals: to increase awareness of the SIG’s concerns and to assist librarians in developing a knowledge of LGBTQ services and collections in libraries.   |
| <b>2.Increased social media following on Twitter by x3</b>  | Increase the number of Twitter followers for the SIG account. Followers have increased from 119  | Members of the SIG are updated about social media at bimonthly meetings via Zoom. The Twitter following is public and able to be   | The SIG has expanded its global reach, profile and influence. Again this is fulfilling the SIG’s mission’s of increasing awareness around its  |

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|--|---|--|---|
|  | in September 2017 to 414 in October 2017<br><a href="https://twitter.com/ifla_lgbtq?lang=en">https://twitter.com/ifla_lgbtq?lang=en</a>   | viewed by all members and interested parties.  | activities and educating library professionals about LGBTQ issues. Many of the SIG's new Twitter followers are librarians or information professionals.   |
| <b>3. Provided advice on books for a Rainbow Storytime being held in Canberra, Australia</b> | The SIG Convenor successfully compiled a set of links to websites and library catalogues recommending LGBTQ themed picture books for children (Communication was completed via Direct Message on Twitter so a URL is not available) | Members of the SIG were updated at the bimonthly meeting. This was also communicated at the ACD Section meeting at WLIC2017. | The SIG was able to offer assistance to library professionals in Australia thereby becoming more global in its outlook. The SIG also made an important contribution to children's librarianship and promoting LGBTQ collections and programs. |

### Standing Committee membership

Please provide further information about members of the Standing Committee and their contribution to the work of the Professional Unit.

| Standing Committee members' names     | Role on the Standing Committee (if any) and contribution made to the work of the Professional Unit over the year<br><i>For example, Chair, Information Coordinator, Project Leader</i> | Comments on position<br><i>For example, resigned, co-opted to fill a casual vacancy, etc.</i> |
|---------------------------------------|--|---|
| <b>1. Anne Reddacliff</b>             | Convenor   | Active  |
| <b>2. Lucas McKeever</b>              | Member   | Active  |
| <b>3. Julie Winklestein</b>           | Member   | Active  |
| <b>4. Thomas Chaimbault-Petitjean</b> | Member   | Active  |
| <b>5. Christer Edeholt</b>            | Member   | Active  |
| <b>6. Noemi Somorjai</b>              | Member   | Active  |

|                     |        |                       |
|---------------------|--------|-----------------------|
| <b>7. Mark Ward</b> | Member | Active (newly joined) |
|---------------------|--------|-----------------------|

## Professional Unit meetings or conference calls

Please show how the Standing Committee has conducted its business over the year.

| <b>Date</b><br><i>When the meeting was held</i> | <b>Location or type of meeting</b><br><i>Physical or virtual meeting (telephone, skype etc)</i> | <b>Main outcomes</b><br><i>Briefly summarise the main outcomes of the meeting and how these were communicated to the membership of the Professional Unit</i>   |
|---|---|--|
| <b>1. Monday 26 September 2016</b>              | Virtual via Google Hangouts   | New convenor elected (announced on blog), allocated Action Plan and Annual Report, began discussions for theme of conference session (later announced in the CFP on Twitter, Facebook and blog). Minutes taken and made available online to all members. |
| <b>2. Sunday 12 February 2017</b>               | Virtual via Google Hangouts   | Further planning around conference session at WLIC2017, discussed CFP being advertised and how many speakers the SIG can accommodate. Minutes taken and made available online to all members.  |
| <b>3. Sunday 26 March 2017</b>                  | Virtual via Google Hangouts   | Discussed which abstracts from the CFP would be accepted to present at WLIC2017. Minutes taken and made available online to all members. Presenters notified by email.   |
| <b>4. Sunday 21 May 2017</b>                    | Virtual via Zoom  | Global Vision discussion. Report produced and circulated to IFLA Governing Board and all members online.   |
| <b>5. Sunday 6 July 2017</b>                    | Virtual via Zoom  | Planning around conference session at WLIC2017. Welcomed new member, Mark Ward.  |

Minutes taken and made available online to all members.

Please return this form to the Division Chair and Professional Support Officer ([joanne.yeomans@ifla.org](mailto:joanne.yeomans@ifla.org)) no later than 31 October 2017.

Please also make a summary of this form available to the IFLA Members registered with the Professional Unit, removing any sensitive information such as risks, individuals' contributions, etc.

(Officers can obtain a list of their IFLA Members from [membership@ifla.org](mailto:membership@ifla.org)).

When making the Annual Report public, please remove any information you think should not be shared. A web page template has been shared with Information Coordinators which you might use for this purpose: <https://codex.ifla.org/node/12489> [access with Codex log-in].