



International Federation of
Library Associations and Institutions

Annual Report 2016

IFLA - The Global Voice of Libraries



IFLA

Founded in 1927, the International Federation of Library Associations and Institutions (IFLA) is the leading international body representing the interests of library and information services and their users. IFLA is an independent, non-governmental, not-for-profit organization with over 1350 members in over 140 countries. It is the global voice of the library and information profession.

We work to improve access to information and cultural heritage resources for the global community in this rapidly changing digital and print environment. Our key initiatives include libraries in society, information and knowledge, cultural heritage and capacity building. In our professional programmes, we build the capacity of our members and set the professional agenda through development of guidelines, standards, publications and events around the world.

IFLA's status as the global organization for library and information services ensures that our voice is represented through formal relations with the UN and other organizations.

Relations with Other Bodies

We have established good working relations with a variety of other bodies with similar interests, providing an opportunity for a regular exchange of information and views on issues of mutual concern. We have Formal Associate Relations with UNESCO, observer status with the United Nations, associate status with the International Council of Scientific Unions (ICSU) and observer status with the World Intellectual Property Organization (WIPO) and the International Organization for Standardization (ISO). We have observer status with the World Trade Organization (WTO).

In turn, we have offered consultative status to a number of non-governmental organizations operating in related fields, including the International Publishers Association (IPA). We are members of the International Committee of the Blue Shield (ICBS).

IFLA's Strategic Programmes

IFLA's Strategic Programmes enable the continuation of our advocacy and development goals in areas such as access to digital content, copyright limitations and exceptions, freedom of access to information, libraries and development, preservation and conservation, and library standards.

Regional activities, Language Centres and Headquarters

Three Regional Offices in South Africa, Singapore, and Mexico work in coordination with regional sections representing Africa, Asia and Oceania, and Latin America and the Caribbean. IFLA has four Language Centres whose role is to contribute to more effective communication within the relevant language communities (Arabic, Chinese, French and Spanish) and with the IFLA bodies involved. IFLA's Headquarters is located in The Hague, Netherlands.

Sections and Special Interest Groups

Members and professionals work together through IFLA's 44 Sections and 15 Special Interest Groups to further the development of the profession. Sections specialise in a particular type of library and information service, or an aspect of library and information science, or in a geographical region. Sections cover topics ranging from academic libraries to association management. Special Interest Groups enable discussions of professional issues that cut across library sectors, such as indigenous matters and national information policy.

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Introduction by President Donna Scheeder

The presidential agenda for 2016 focused on two major areas: the call to action and the critical role of libraries in achieving the 2030 United Nations Sustainable Development Goals.

In 2016 as President of IFLA I delivered the Call to Action throughout the World. I am pleased to report to you that the 2016 association year saw enormous progress on answering the call to action. IFLA membership and librarians all over the world have embraced the challenges to libraries and our profession and are answering with innovative services and a passionate commitment to meeting the needs of their communities.



As President of IFLA it is important to me to bring the call to action to you directly. I was honoured to be asked to speak at national meetings in Germany, Sweden, China, Cuba, Mexico, the United States, Canada and India. These visits allowed me to see amazing work to transform libraries all over the world, in many cases without an infusion of new monetary resources and to personally meet and thank my colleagues in these countries who are unable to come to the IFLA Congress.

The Call to Action: Building the Change Agenda for the Information Profession was the theme of the first President's meeting held in Toronto in April. A diverse group of speakers including Don Tapscott, author of the *Blockchain Revolution*, discussed the continually accelerating pace of change in society and innovative solutions and ideas employed by librarians from all parts of the world. Attendees all agreed that our profession is rooted in a common value system and mission but the way we accomplish our mission differs and is dependent on what our communities need.

As President, I also continued my mission to rally the global library community to seize the opportunity presented by the UN 2030 Sustainable Development Goals (SDGs). IFLA successfully advocated at the United Nations in 2015 to have access to information included. In 2016 library professionals needed to seize the opportunity to have libraries included as part of national development plans. Not only was this an important part of my presidential message at the national conferences but I was able to deliver it to political decision makers at the World E-parliament meeting in Korea and at the Global Forum on World Culture held in Bali.

Helping librarians and library associations gain the advocacy skills needed to make this happen became the major focus of the IFLA advocacy program. Workshops were held in Europe, Latin America, Africa and Asia. As a result, participants from more than 73 countries are carrying out awareness-raising and advocacy activities to show the important role libraries play in development, and to ensure libraries are included in the national development plans created to achieve the goals in the UN 2030 Agenda.

As President, I also represented the Board of Directors at the first ever Building Strong Library Associations (BSLA) Global Meeting, hosted by IFLA in partnership with the Philippine Librarians Association (PLAI). The meeting highlighted the stories, challenges and successes from associations that have participated in the programme since the expansion of the programme to a regional model since 2014 across Africa, Asia Oceania, and Latin America and the Caribbean. Strong library associations are needed to answer any call to action and I asked the leaders present to make concrete plans to collaborate and to work to advance the library field, and to support IFLA's global advocacy work.

However, no 2016 achievement may be as important to the future of IFLA and its members as the development of the IFLA Global Libraries Legacy Grant and its acceptance by Global Libraries. I am proud to have been a part of the leadership team that is making the dream to transform libraries and IFLA itself and to have a strong IFLA presence in every region a reality.

Finally, while my role as President makes me one of the more visible members of IFLA's leadership, the IFLA Governing Board has played a key role in guaranteeing that IFLA is successful and is delivering value to its members. The Governing Board continues to provide important strategic direction and groups of Governing Board members have provided oversight and critical input to the achievement of IFLA strategic initiatives. A major achievement of the IFLA Governing Board in 2016 was the selection of Gerald Leitner as the new Secretary General. I am happy to say this selection was met with great enthusiasm by the IFLA membership at the 2016 World Library and Information Congress (WLIC).

I am grateful for all the support I have received as President from both staff and members and I look forward to continuing to serve in 2017.

Donna Scheeder, President 2015-2017

Aims

IFLA is an independent, international, non-governmental, not-for-profit organization.

Our aims are to:

Promote high standards of provision and delivery of library and information services

Encourage widespread understanding of the value of good library & information services

Represent the interests of our members throughout the world.

Core Values

In pursuing these aims IFLA embraces the following core values:

1. the endorsement of the principles of freedom of access to information, ideas and works of imagination and freedom of expression embodied in Article 19 of the Universal Declaration of Human Rights
2. the belief that people, communities and organizations need universal and equitable access to information, ideas and works of imagination for their social, educational, cultural, democratic and economic well-being
3. the conviction that delivery of high quality library and information services helps guarantee that access
4. the commitment to enable all Members of the Federation to engage in, and benefit from, its activities without regard to citizenship, disability, ethnic origin, gender, geographical location, language, political philosophy, race or religion.



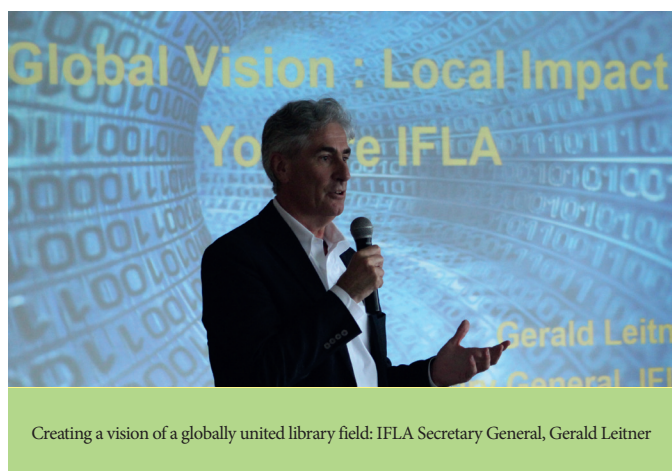
Seated (L to R): C. Mackenzie, G. Pérez-Salmerón, D. Scheeder, M.C. Torras i Calvo
Standing, front (L to R): G. Leitner, C. Wellems, B. Schleihagen, Á. Hajdu Barát, N. Lek Choh, V. Owen, M. Allen, V. Okojie, K. Boelt, V. Quiñones, R. Teodori, L. Garcia-Febo
Standing, back: A. McDonald, P. Moree, F. Zarndt
Not pictured: E. Ndeshi Namhila

Governing Board 2015-2017

Donna Scheeder, United States of America (President)
Glòria Pérez-Salmerón, Spain (President-elect)
Christine Mackenzie, Australia (Treasurer)
Maria-Carme Torras i Calvo, Norway (Chair, Professional Committee)
Margaret Allen, Australia
Kirsten Boelt, Denmark
Loida Garcia-Febo, United States of America
Ágnes Hajdu Barát, Hungary
Ngian Lek Choh, Singapore
Andrew McDonald, United Kingdom
Ellen Ndeshi Namhila, Namibia
Victoria Owen, Canada
Christine Wellems, Germany
Raissa Teodori, Italy (Chair, Division I)
Frederick Zarndt, United States of America (Chair, Division II)
Viviana Quiñones, France (Chair, Division III)
Perry Moree, Netherlands (Chair, Division IV)
Victoria Okojie, Nigeria (Chair, Division V)
Barbara Schleihagen, Germany (Chair, MLAS)
Jennefer Nicholson, IFLA Secretary General (member ex-officio) [until May 2016]
Gerald Leitner, IFLA Secretary General (member ex-officio) [from June 2016]

IFLA's Global voice

In 2016, IFLA President and President-elect, Secretary General, members of the Governing Board and IFLA Staff officially represented IFLA at over 50 advocacy related meetings in over 30 countries, spanning five continents.



Creating a vision of a globally united library field: IFLA Secretary General, Gerald Leitner

Key interactions with our strategic partners and international bodies included IFLA Secretary General Gerald Leitner meeting with EU Commission Andrus Ansip in Brussels to convey IFLA's position on copyright reform, meetings at the United Nations High Level Political Forum, the UN Science, Information and Technology Forum, and UN Statistical Commission. IFLA was also present at December's Internet Governance Forum, where we continued to promote the role of libraries in Internet Governance, at all levels. IFLA's work at WIPO continued as well, with two meetings of the Standing Committee on Copyright and Related Rights, plus the General Assembly—all of which culminated in September with the success of the Marrakesh Treaty entered into force.

We focused on media and information literacy (MIL) by participating in major events on MIL and open government in Russia, and represented libraries at the Global Alliance for Partnerships on Media and Information Literacy (GAPMIL).

In September, Athens was designated as UNESCO's 18th World Book Capital on the recommendation of the programme's Advisory Committee, on which IFLA has held a seat on since 2001. IFLA succeeded in promoting Freedom of Expression as the most important criteria for future selection.

During 2016, IFLA Governing Board members also presented at sessions on disaster management planning, library leadership and competencies; reported on the Trend Report, Lyon Declaration, IFLA's position on the right to be forgotten; attended WIPO strategy meetings; represented IFLA at the Public Libraries 2020's interactive exhibition "Generation Code: born at the library", two International Network of Emerging Library Innovators (INELI) Programmes in India and Berlin, as well as at numerous library association conferences and fora throughout the world.

IFLA Communications

IFLA has a long-established presence on the web and various social media platforms. Our audience size, geographic reach, as well as the pickup and amplification of our messages continued to grow in 2016. Some highlights included:

www.ifla.org:

- Users: 3% increase over 2015
- Sessions: 7% increase over 2015
- Pageviews: 7% increase over 2015
- Downloads: 6% increase over 2015
- Social media referrals: 36% increase over 2015

IFLA social media:

- Facebook: 41% increase in page likes over 2015
- Twitter: 31% increase followers over 2015

IFLA Strategic Plan — Strategy supported by strong governance

IFLA's Strategic Plan sets out IFLA's strategic directions and goals for 2016-2021. It aims to guide the governance and activities of the IFLA organization.

For 2016-2021, the IFLA Governing Board set out four Strategic Directions, progressed through a set of Key Initiatives and Activities updated every two years.

1. Libraries in Society

- 1.1. Promoting reading and literacy as an essential requirement for active participation in society, through access to information in any format
- 1.2. Introducing libraries on the agenda of international organizations
- 1.3. Building on the IFLA Trend Report
- 1.4. Promoting IFLA standards to support libraries in the provision of services to their communities

2. Information and Knowledge

- 2.1. Defining a long-term, sustainable information environment
- 2.2. Advocating for an equitable copyright framework
- 2.3. Influencing the future of Internet governance

3. Cultural Heritage

- 3.1. Establishing our network of Preservation and Conservation Centres (PACs) as centres of expertise critical to safeguarding documentary cultural heritage globally
- 3.2. Developing standards for the collection and preservation of content in its diverse forms
- 3.3. Safeguarding documentary cultural heritage through Disaster Risk Reduction

4. Capacity Building

- 4.1. Promoting libraries within the United Nations 2030 Agenda for Sustainable Development
- 4.2. Delivering the International Advocacy Programme (IAP)
- 4.3. Advancing our Leadership Programme
- 4.4. Delivering our Building Strong Library Associations programme
- 4.5. Strengthening IFLA by building regional and sectoral capacity and participation across our activities

Key Initiatives and their Activities are driven by IFLA's Governing Board through advisory and steering groups comprised of representatives within our membership, professional units, policy and programme advisory bodies, regional offices and language centres, and partners, working closely with expert IFLA staff. IFLA's professional units capitalise on their expertise to undertake additional projects that support the Key Initiatives.

IFLA's strategic directions are supported by strong governance, evidence-based practice and research, and robust policies and standards.

Strategic Direction 1: Libraries in Society

Strategic Direction 1 focuses on empowering the library sector to build literate, informed and participative societies. During 2016 our focus has been on visibility and advocacy for the role of libraries as key providers of information, education, research, culture and social participation. New standards for have also been endorsed and published.

With the 2030 Agenda for Sustainable Development focusing on education (Goal 4), we knew that 2016 would give good opportunities to advocate for the role that libraries play in improving literacy and digital skills. During the year, we collaborated with UNESCO to arrange a workshop on literacy in Germany, and also took IFLA's position to the 3rd International Conference on Inclusive Library Services for Children and Young Adults in the Philippines in July. We focused on media and information literacy (MIL) by participating in major events on MIL and open government in Russia, and represented libraries at the Global Alliance for Partnerships on Media and Information Literacy (GAPMIL) European Sub-Chapter meeting in Latvia and First General Assembly of the GAPMIL Conference in Brazil. IFLA Board Member Maria-Carme Torras i Calvo also participated in MIL events throughout the year as the Co-Chair of the GAPMIL Interim Steering Committee.

During 2016 additional advocacy around the 2030 Agenda focused on the indicator framework being used to measure the progress of the SDGs. Throughout the year, we liaised with Lyon Declaration on Access to Information and Development signatories and other strategic partners to feed the library viewpoint into consultations on measuring SDG success, and the use of data for development purposes. IFLA representatives participated in the 47th meeting of the UN Statistical Commission in March where we successfully advocated for an indicator for SDG target 16.10 that could accurately reflect the importance of access to information to development. We followed up by bringing a similar message to the first High Level Political Forum (HLPF) in July, where we consulted partners and decision makers regarding the Development and Access to Information Report (DA2I) which will be launched in 2017.

IFLA Trend Report Update

The Trend Report 2016 Update was launched at the WLIC in August at a successful President's Session. High level speakers Mark Surman (Mozilla Foundation), Fred von Lohmann (Google), Maura Marx (Institute of Museum and Library Services) and Jack Cushman (Harvard Innovation Lab) gave presentations building on the Trend Report and reflecting on what had happened in the information environment since its launch. The Trend Report website was updated to incorporate the new materials, including 60 new resources in the Bibliography, and was supported by IFLA communications activities.

The IFLA Trend Report was launched in August 2013 at the World Library & Information Congress in Singapore. Its focus on five high level trends transforming the global information environment has since triggered over 60 discussion events in 30 countries worldwide. Translated into 14 languages, the report has helped librarians to reflect on how evolving developments in access to information and technological transformation are affecting services, and the future of the library profession.

In 2016 IFLA set out to analyse three years of intensive debate and discussion across the international library community, and capture the results in an update. Launched at the WLIC in Columbus, the Trend Report 2016 Update gives an overview of the discussions which have taken place across the world since 2013, including details of how issues have emerged differently region by region. While the Update finds the five key trends to still be broadly relevant, it zeroes in on issues which were barely on the horizon in 2013, such as Blockchain technologies, and others, such as online anonymity and privacy, which have shifted in myriad ways in an age of online surveillance.

The report concludes with some key messages around the future of libraries. These include the role of libraries as engines of development and essential infrastructure for communities; the importance of librarians to embrace continuous learning; and the need for librarians to work together at all levels in support of the IFLA Change Agenda to become the collaborative architects of their future information environment.

IFLA's Committee on Standards had an active year, endorsing and publishing three new Standards: IFLA Guidelines for Continuing Professional Development: Principles and Best Practices; Statement of International Cataloguing Principles (ICP); and Publication of the Definition of FRBR (Functional Requirements for Bibliographic Records). The Committee also completed a wide-ranging review of the long-standing Standards Review Groups which coordinate the maintenance and development of FRBR and ISBD (International Standards Bibliographic Description), and of the UNIMARC (Universal MARC format) Core Activity. Implementation of the recommendations will begin in 2017.

Strategic Direction 2: Information & Knowledge

Strategic Direction 2 brings together a large share of IFLA's work focused on promoting the legislative changes that will facilitate the work of libraries in serving their communities. 2016 saw significant developments in the field, and IFLA has intensified its advocacy work in response. We look to work not only directly with governments and institutions, but also in partnership with our members to deliver reform at all levels.

Entry into force of the Marrakesh Treaty

Starting in the 1980s, IFLA has participated in discussions on how to ensure that copyright rules did not stand in the way of access to knowledge for people with print disabilities. On 30 September 2016, just three years after it was agreed, the Marrakesh Treaty entered into force, faster than any other World Intellectual Property Organization (WIPO) copyright Treaty in the last forty years. At the first meeting of the countries which had ratified the Treaty, IFLA representatives were specifically cited for their contribution.

The Treaty gives libraries and other organizations the right to make and share copies of accessible format books. This will help tackle the book famine – the chronic shortage of books adapted for the needs of people with print disabilities.

For developing countries, the opportunity to read books in library collections in other countries has the potential to correct long-standing inequality in access. IFLA actively continues to promote rapid and effective implementation of the Treaty, and to support the day-to-day work of libraries in helping their users with print disabilities.

This came after many years of IFLA advocacy work, and three years after the Treaty was signed. IFLA was proud to intervene in the first Marrakesh Assembly (bringing together countries which have ratified the Treaty), as well as participating in events organised by the WIPO in Botswana, Panama, Argentina and Brussels. In order to support our members, IFLA produced a toolkit on advocating for implementation, and has taken a leading role in discussions in the EU, given that ensuring the availability of European language books to people with print disabilities around the world will make a major contribution to realising the potential of the Treaty.

IFLA's work at WIPO continues, with two meetings of the Standing Committee on Copyright and Related Rights, plus the General Assembly, offering the opportunity to highlight the challenges faced by libraries. We have seen growing frustration among developing countries with slow process, and pressure on the European Commission from Members of the European Parliament to explain their opposition to progress.

On eLending, IFLA continues to promote fair licensing practices and copyright reforms where this can help. The Court of Justice of the European Union made a useful step forward by underlining that eLending could take place under rules for traditional public lending. In parallel, IFLA continues to encourage publishers to make eBooks available to libraries, with evidence in many countries of increased offer.



Advocating for libraries, advocating for societies: IFLA at the Internet Governance Forum in Guadalajara

IFLA continued to promote the role of libraries in Internet Governance, at all levels. IFLA has organised workshops at the African, European and Asia-Pacific Internet Governance Forums, and played an active role in many others. Associates of IFLA's International Leaders Programme have been particularly engaged, building up the profile of libraries and their role.

The year culminated in a highly successful Internet Governance Forum meeting in Guadalajara where intensive work by the IFLA team saw the speakers on the closing panel spontaneously underlining what libraries can do to get the rest of the world online. This echoes a number of research findings and statements throughout the year that underlined the importance of public access in libraries, and underlines the role of libraries as partners in any serious effort to bridge the digital divide.

IFLA also produced statements on key topical issues: net neutrality, zero rating and the right to be forgotten. The net neutrality statement received good media coverage, while IFLA drew on its statement on the right to be forgotten in an open letter to the French courts in an ongoing case involving Google.

Strategic Direction 3: Cultural Heritage

Strategic Direction 3 brings together IFLA's Cultural Heritage work, which actively supports the profession in the preservation, conservation and safeguarding of documentary cultural heritage. 2016 was a successful year for the IFLA Cultural Heritage Programme, with continued work on activities that play an essential role for our members.

Our Preservation and Conservation (PAC) Strategic Programme saw the creation of two new Centres. We opened a PAC Centre at CREDOTOLA in Cameroon in February Sophie Dibounje Madiba, the director of the PAC Centre, now coordinates activities in Francophone African countries and on oral traditions. In October, we also opened the PAC Centre for digital preservation and digital sustainability at the National Library of Poland, which is overseen by Tomasz Gruszkowski. We are happy to welcome both new Directors to our active PAC network.

UNESCO PERSIST Guidelines for the selection of digital heritage for long-term preservation

The UNESCO PERSIST Project is an initiative of UNESCO, IFLA, the International Council on Archives, and other partners, and aims to enhance the sustainability of digital heritage. 2016 saw the launch of the UNESCO/PERSIST Guidelines for the selection of digital heritage for long-term preservation. The Guidelines were the fruit of the Content Task Force, chaired by IFLA, with the help of seven authors from the library, archive and museum world.

The Guidelines are the first tangible outcome of the PERSIST project and have been taken up globally. They encourage heritage institutions to start thinking about the selection of digital heritage for long term preservation efforts, and offer a starting point for drafting institutional policies. The project would like to hear feedback from heritage institutions, which are currently available in five languages.

Our engagement with the UNESCO PERSIST Project, which works on ensuring long term sustainability for digital content, continued in 2016, with significant progress made over the past year. IFLA chaired the Content Task Force and produced the first tangible report of the project, the *UNESCO PERSIST Guidelines for the Selection of Digital Heritage for Long-term Preservation*. IFLA is also a prominent member of the UNESCO PERSIST Steering Committee and ensures that library interests are reflected in the future direction the project is taking.

In order to further develop standards for the long-term preservation of content, IFLA launched a survey to collect standards, guidelines, and best practises in 2016. We called on the global library community to provide us with information on standards to



identify gaps. The survey had more than 400 responses – we would like to thank all libraries which participated and helped shape the future of preservation standards. Results of the survey will be available in the first half of 2017.

IFLA also started exploring ways in which we can engage in the ongoing global discussion on digital unification. With a small group of experts, we drafted a background paper for the WLIC and Terms of Reference for a working group which will investigate further the possibilities for IFLA's role in this conversation. The working group will take up its mandate in May 2017 and involves experts from our professional units, our strategic partner organizations, and external experts.

We continued our efforts to help libraries world-wide to safeguard documentary cultural heritage. 2016 was again a tumultuous year for many regions and heritage has been threatened in many ways. We are actively in contact with librarians in areas affected by man-made or natural disasters around the world, and try to assist them as much as possible with rebuilding and safeguarding their collections. We also coordinated our efforts with UNESCO and the Blue Shield and its partners to ensure a unified approach in safeguarding cultural heritage.

The Risk Register has continued to receive support from IFLA members and partners, and is continuously expanding.

Strategic Direction 4: Capacity Building

This Strategic Direction focuses on raising the voice of librarians and library representatives at national, regional and global levels, developing an advocacy agenda and strengthening the ability of IFLA's members to advocate effectively for libraries as key players in political, economic and social change.

During 2016 great progress was made to promote libraries within the United Nations 2030 Agenda for Sustainable Development and the Sustainable Development Goals. With the contributions of examples from all types of libraries in every region of the world, gathered through a global survey, IFLA published a booklet and a handout "Access and opportunity for all: How libraries contribute to the United Nations 2030 Agenda" in June. This publication became a key resource to support library advocacy activities related to the 2030 Agenda. Some countries like Jamaica, Australia, Cameroon, Uruguay, Germany and Finland leveraged these resources to get libraries included in National Development Plans and in the UN 2030 Agenda conversation.

International Advocacy Programme (IAP)

To support these activities IAP was officially launched in 2016 with four regional workshops focusing on the 2030 Agenda. The programme will raise library awareness of the SDGs, the contribution from libraries to development, and help them prepare to advocate for the inclusion of libraries in the UN 2030 agenda planning and implementation at the national and regional level. Libraries will apply for grants to carry out awareness-raising activities at both levels.

The IAP is a new capacity-building programme designed to promote and support the role libraries can play in the UN Agenda 2030 and the Sustainable Development Goals (SDGs).



Global goals, local leaders. IAP workshop participants in Singapore

During 2016 a train-the-trainers workshop and four Regional Workshops were organized by IFLA. 15 trainers from 15 countries and 100 participants from library associations and the public library sector in 50 countries convened in Singapore, Montevideo, Pretoria and The Hague to participate in a series of 2.5 day IAP Regional Workshops. The workshops' aim was to increase participants' awareness of the UN 2030 Agenda and the SDGs, help learn more about IFLA's advocacy work at the UN and the role of libraries play in development, and understand the way that access to information and libraries can support development.

The main objective was to prepare participants to advocate for the inclusion of libraries in national development plans and projects.

By the end of 2016, 50 countries had signed agreements to raise awareness of the programme amongst colleagues, and to advocate in their countries and regions for library involvement in the implementation of the 2030 Agenda. Follow up actions from all participants started at the end of 2016 setting the stage for an intense awareness-raising and advocacy campaign with the support of IFLA in the following years.

In 2016, IFLA increased the number of leaders who can effectively represent the library sector in the international arena. Our International Leaders Programme (ILP) two-year programme launched a second cohort of nine Associates and their Counsellors at the WLIC in Columbus, Ohio. The second cohort included a diverse representation of regions and expertise from a dozen countries. ILP associates have also been actively involved in the international library field during 2016.



Networking across the borders: IAP workshop participants in The Hague

Building Strong Library Associations (BSLA)

During 2016, IFLA's highly successful BSLA programme, a comprehensive capacity building and sustainability programme for library associations, reached more than 60 countries since it began in 2010. In June, library association leaders, IFLA leadership, staff and trainers participated in a milestone event: the first ever BSLA Global Meeting, which took place in Manila, Philippines. Key objectives of the meeting were to review and celebrate its outcomes and impact, as well as to provide opportunities for learning about sustainability and advocacy on issues, including the UN 2030 Agenda. The programme evaluation drafted an outline to ensure its linkage with other IFLA programmes and a future strategy including sustainability and advocacy. Highly successful regional workshops held in Zimbabwe, Panama and Myanmar also took place during the year. At the conclusion of this grant in August, the programme has achieved or exceeded its objectives and will continue in 2017.

By building regional capacity and participation, all 2016 activities have ensured good engagement across all regions, and addressed the under-representation of public library milieu in IFLA's activities.



Learning from each other makes us stronger: Participants at the BSLA Global Meeting in Manila

Global Vision: Local Impact IFLA and the Global Libraries Legacy

IFLA was honored to have been invited to apply for funding as a legacy partner. In 2015 Global Libraries announced its intent to grant to IFLA a limited-life, project support grant to position IFLA to help make the library field stronger, more resilient, and more connected over the next 10 years. In December 2016, the contract with Global Libraries/Bill and Melinda Gates Foundation was signed. These funds will allow us to transform public libraries, the library field, and our own organization through concerted and coordinated efforts at the global, regional, and national levels. While the ultimate benefit of this work will be at the local level through better library services, IFLA's efforts will be aimed at specific changes in how libraries are led, assessed, and connected.

IFLA's work will be intimately aligned with the work of the other legacy partners. Also invited to apply for funding were the Technology and Social Change Group at the University of Washington's Information School (TASCHA) and the Public Library Association (PLA) of the American Library Association. The three legacy partners and Global Libraries will share a field-wide plan to officially kick-off our work.

IFLA's activities will focus on achieving seven interconnected results. Each of these results aligns with one of four strategic focus areas, or levers, that we have identified in coordination with GL and the other legacy partners. Some of these results are focused on a specific level (national, regional, or global), but they are interconnected in many ways. Achieving these results will involve activities that overlap, build on each other, and are designed to collectively move the field forward.

Legacy Grant Levers

1. Research & Innovation
2. Network & Knowledge Sharing
3. Leadership Capacity Building
4. Impact & Advocacy

Activities in support of these results will be implemented in three phases – Phase One (2017 – 2018) activities are outlined in detail below.

LEVER 1: RESEARCH & INNOVATION

• IFLA Results:

[1] **Engage** IFLA members and the library field to create a global vision designed to fulfil the potential of libraries to meet individual and community needs

[2] **Synchronize** IFLA's professional units to catalyze and promote change

• **Approach:** IFLA will engage players across the library community to develop the first truly global vision for a strong and connected library field – one that can meet the evolving needs of users and fulfil its potential to support individual and community development. IFLA will then develop work plans for regional and professional units to achieve this vision.

Core Activities

Phase One (2017-2018)

- Facilitate discussions within the library community to craft a common and cohesive vision for the future of libraries
- Collect input on the common global vision, including a member and partner survey
- Announce the new global vision at the 2018 President's meeting
- Creation of regional work plans to ensure the vision is realized

LEVER 2: NETWORK & KNOWLEDGE SHARING

• IFLA Results:

[3] **Develop** strategies for regional cooperation and progress on common challenges

[4] **Connect** efforts at the national level to support regional and international goals

• **Approach:** IFLA will conduct a thorough investigation of the infrastructure needed to provide support for library organizations across five regions (Africa, Latin America and the Caribbean, Asia Oceania, Europe, and North America). The assessment will inform a capacity plan addressing needs and priorities like systems support, funding resources, staffing, and training and skills development.

Core Activities

Phase One (2017-2018)

- Assess the capacity of IFLA offices to provide regional coordination, including results from the final evaluation of Building Strong Library Associations (BSLA), and identify gaps
- Develop an approach, timeline, and activities framework to strengthen regional capacity

LEVER 3: LEADERSHIP CAPACITY BUILDING

• IFLA Result:

[5] **Mobilize** library leaders skilled in community engagement

• **Approach:** IFLA will assess the capacity of the library field to develop leaders in all regions, and support networking and connections between those leaders. This will include establishing a “contact registry”, an online hub where IFLA members and partners can share contact and networking information about librarians and library leaders willing to mobilize for action.

Core Activities

Phase One (2017-2018)

- Assess the capacity of the library field to continue to develop and support leaders through existing programs and models
- Develop and populate an initial version of the “contact registry” for library leaders

LEVER 4: IMPACT & ADVOCACY

• IFLA Results:

[6] **Assess** and communicate impact at the local and national level proving the benefits and effectiveness of libraries

[7] **Advocate** for funding, resources, and enabling policy environments

• **Approach:** IFLA will work with partners to accurately collect and share basic information about the library landscape in each country, through a pair of new resources: 1) an online Library Map of the World featuring basic library indicators in each country, and 2) an annual Development and Access to Information (DA2I) Report demonstrating the contribution of libraries and information to achieving development targets. IFLA will also lead two global campaigns to increase the effectiveness of public libraries: one to promote a rigorous approach to meeting community needs, and one to drive adoption and usage of outcome measurement. These campaigns will serve as the first examples of global initiatives undertaken by IFLA and implemented over time.

Core Activities

Phase One (2017-2018)

- Develop and roll out the initial version of an online Library Map of the World
- Publish the first two editions of an annual Development and Access to Information (DA2I) Report
- Raise awareness within the IFLA community of the concepts of community engagement and outcome measurement, and develop learning modules to support the adoption of these concepts

IFLA’s legacy grant activities in Phase Two and Phase Three will build upon those outlined above:

• **Phase Two (2019-2022)** activities will focus on implementing the strategic and operational plans developed in Phase One to advance the new global vision for libraries. This will include building IFLA’s regional capacity to fill any gaps identified, setting and working toward annual goals in capacity building, and evaluating our progress.

• In **Phase Three (2023-2026)**, IFLA will be operating with increased effectiveness and impact. We will continue to engage members in meeting community needs, designing innovative services, and using evidence to demonstrate the value of libraries. Ongoing evaluation will help us assess the impact of these activities and determine what IFLA and the other legacy partners will do next.

Part I - Professional Units/Publishing

Professional Units

Individuals from library associations and institutions around the world form the backbone of IFLA activities. Organised into Professional Units comprising 44 Sections, 15 Special Interest Groups and six Core Activities, the units gather more than 1200 experts from all library types that work with issues that concern library staff and library users. Their activities are overseen by the Professional Committee. The Professional Committee also directs the professional content of the WLIC and the publications programme.

IFLA's professional structure continually changes to reflect trends and new areas of interest within libraries. In 2016 this resulted in the following:

- A new Section on Indigenous Matters was formed and has gathered support from more than 40 IFLA Members;
- The Big Data Special Interest Group held its first meeting during WLIC 2016 which was extremely well-attended, reflecting the popularity of this topic within many different types of library;
- A new Special Interest Group on Digital Humanities/Digital Scholarship was formed;
- The Semantic Web Special Interest Group changed its name and scope of activities to become the Linked Data Special Interest Group.

In 2016 the Professional Committee placed a special focus on supporting communication activities of the Units. Units were required to provide action plans for the year ahead that encouraged greater activities apart from WLIC programming and increased involvement from their committee members. Extensive support was provided for the exchange of knowledge and experience with the provision of communication and project management software tools. This has helped units to conduct surveys on issues such as National Library functions, regional library associations, digital preservation, and eBook purchases in public libraries. To recognize and encourage efforts aimed at reaching out to professionals and other audiences both inside and outside the IFLA community, the IFLA Professional Unit Communication Award 2016 was granted to the Public Libraries Section and the New Professionals Special Interest Groups for their innovative and creative communication activities.

Publishing

Sharing best practices, solving challenges and learning from each other are key aspects of IFLA's publishing activities. The ability to apply an international perspective to issues in library and information science is a unique aspect of IFLA's publications.

IFLA Journal

At the beginning of the year IFLA Journal became available to all members in electronic format via the SAGE platform. An opt-in option is still available for those members who wish to receive the journal in print.

Each year over twenty-five articles from authors all over the globe are published in the IFLA Journal. This year IFLA Development Manager, Fiona Bradley, contributed A World with universal literacy. This article traced the key steps taken over a number of years in IFLA's campaign to realise the inclusion of access to information, universal literacy, public access to ICT and cultural heritage in the UN 2030 Agenda. Issue 4 (December 2016) of the journal was the first of two special issues to focus on international approaches to research data services in libraries. The articles addressed best practices and the varieties of services that libraries are designing and deploying to help researchers address data management throughout the research data life cycle.



IFLA Library

Launched in 2013, the IFLA Library is our repository of digital resources. Each year has shown significant growth across important indicators.

Statistics show impressive usage in 2016:

- **188 papers, 21 translations, and 59 born digital posters** from IFLA WLIC 2016 were added to the IFLA Library, bringing the total by the end of 2016 to **1286 items**
- **203,355 downloads** (18% increase over 2015)

- Peak downloads were recorded in August 2016 (**27,093 downloads**)
- The most downloaded paper in 2016 was **downloaded 6848 times**.
- **82,459 searches** were directed in from Google

IFLA Standards

IFLA Standards and Guidelines continue to define a path for libraries seeking to improve services and operations.

This is reflected in the high number of downloads annually and the requests received to translate a standard or guideline into another language. New and revised guidelines published in 2016 included:

- **Definition of FRBRoo: A Conceptual Model for Bibliographic Information in Object – Oriented Formalism** Working Group on FRBR/CRM Dialogue [Cataloguing Section]
- **IFLA Guidelines for Continuing Professional Development: Principles and Best Practices** Continuing Professional Development and Workplace Learning Section
- **Statement of International Cataloguing Principles (ICP) 2016** Cataloguing Section

IFLA Publications Series

IFLA and De Gruyter have a long-standing relationship in publishing. The IFLA Publications Series is known worldwide and plays a role in bringing together global perspectives on key themes of current concern.

Five titles were released in 2016:

High quality design on a low budget: New library buildings

Edited by Stefan Clevstroem, Janine Schmidt and Dorothea Sommer

Indigenous Notions of Ownership & Libraries, Archives & Museums

Edited by Camile Callison, Loriene Roy and Gretchen Alice LeCheminant

Educating the profession: 40 years of the IFLA Section on Education and Training

Edited by Michael Seadle, Clara Chu and Ulrike Stöckel

Trade eBooks in Libraries: The Changing Landscape

By Paul Whitney and Christina de Castell

Space and Collections Earning Their Keep: Transformation, Technologies, Retooling

Edited by Joseph Hafner and Diane Koen

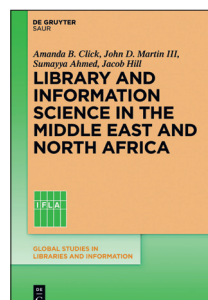
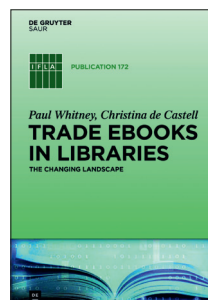
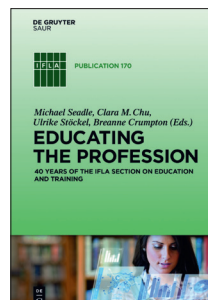
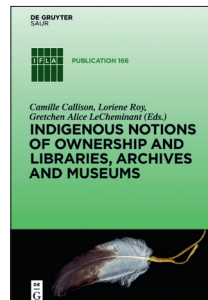
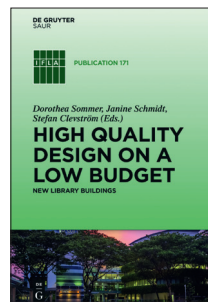
Global Studies in Libraries and Information

This monograph series serves as a vehicle for professional and scholarly communication in the rapidly-evolving field of global studies in libraries and information. Volumes are peer-reviewed and authored by leading professionals and scholars from across the world.

One title was released in 2016:

Library and Information Science in the Middle East and North Africa

Edited by Amanda B. Click, Sumayya Ahmed, Jacob Hill and John D. Martin III



Part I - IFLA World Library and Information Congress 2016

The IFLA World Library and Information Congress (IFLA WLIC) is the international flagship professional and trade event for the library and information services sector and are held each year in a different region of the world. IFLA WLICs are one of the most geographically and thematically diverse assemblages of representatives from the library and information sector in the world—and this diversity is matched fully by a comprehensive programme.

“This event reminds us of our duty, as an international community, to shape a future in which all people can fully and freely access and contribute to the great, living bank of accumulated information we share as citizens of the world.”

U.S. President Barack Obama

IFLA WLIC 2016—our 82nd IFLA General Conference and Assembly—took place in Columbus, Ohio, United States of America from 13-19 August under the theme of *Collections. Collaboration. Community.* 2016 marked the congress’s return to the United States for the first time since 2001 and brought together over **3200 participants** from more than **130 countries**. Over **220 individual sessions** and over **200 poster sessions** covering the broad spectrum of Library and Information Science and its many related fields (copyright, access to information, safeguarding of cultural heritage, development, etc.) were held.

IFLA President Donna Scheeder opened the conference on 14 August during the opening session that included a written message from U.S. President Barack Obama, a video message from astronaut and former U.S. Senator John Glenn, a demonstration of Ohio’s rich Native American legacy with drumming from the Red Circle Singers, as well as segments that celebrated the host state through music, dance and pageantry. It was the beginning of an inspiring, challenging and fun-filled week full of surprises and opportunities.

Key sessions on net neutrality and libraries, Internet privacy and how emerging trends have continued to pose challenges and opportunities for the information sector brought together speakers from Google, Mozilla, EIFL, IREX, Wikimedia, Harvard University, and the Institute of Museum and Library Services for lively debate and discussion. David S. Ferriero, Archivist of the United States, and renowned author Wes Moore served as plenary speakers.

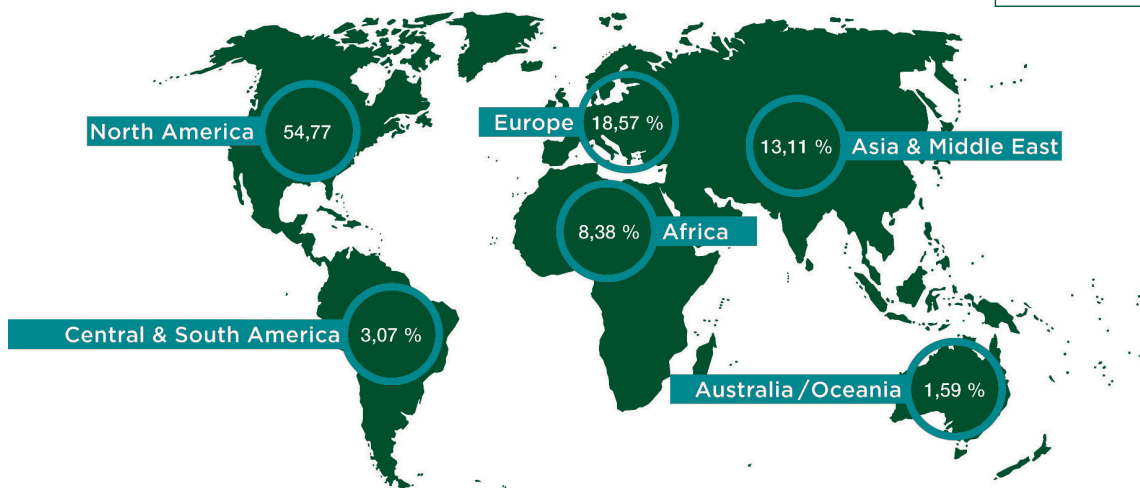
The Cultural Activities area in the Exhibition Hall offered exciting interactive opportunities with local partners from the central Ohio arts and cultural community. IFLA delegates had the opportunity to take in exciting demonstrations and immersive sessions which emphasized Ohio’s proud history through the work of artisans, past and present.

In addition, **over 25 satellite meetings** took place in various locations throughout the US and Canada.

WLIC 2016 Delegate Distribution

Top 5 country representations:

- United States
- Canada
- China
- Germany
- Japan



Statistics

Number of countries represented	137
Full time delegates	2045
Day registrations	475
Accompanying Persons	33
Volunteers	386
Grantees	20 IFLA WLIC 2016 sponsored Congress Participation Grants; 70 full International fellowships and 120 partial North American fellowships from the U.S. National Committee
Exhibitors	92
Exhibition space (M ²)	1008 M ²
Open Sessions	228

Based on IFLA's commissioned research it is estimated that:

- Delegates budgetary power exceeded **1.32 billion USD**
- Delegates spent more than **2.9 million USD**
- More than **2799 tourism days** were spent in the USA

IFLA WLIC 2016 Grants:

Note: number of grants awarded in brackets

- IFLA WLIC 2016 US National Committee Fellowship Grants [70 full International fellowships and 120 partial North American fellowships]
- IFLA WLIC 2016 sponsored Congress Participation Grants [20]
- IFLA Academic & Research Libraries Section Conference Attendance Grant [3]
- IFLA BibLibre International Library Marketing Award [1]
- IFLA Green Library Award 2016 [1]
- IFLA LIS Student Paper Award 2016 [1]
- Bourses francophones IFLA du Comité français international bibliothèques et documentation (cfibd) [21]
- Kwarim Ltd. Conference Grant (for Arab Librarians and Information Specialists) [1]
- Naseej Conference Grant (for Arab Librarians and Information Specialists) [1]
- Dr. Shawky Salem Conference Grant [1]
- Reisekostenzuschüsse zur Teilnahme am Weltkongress Bibliothek und Information: IFLA Generalkonferenz und Ratsversammlung [20]
- Rovelstad Scholarship in International Librarianship 2016 [1]

Sponsors

Level	IFLA WLIC Sponsor
Diamond	OCLC
Platinum	Chemical Abstracts Service, L Brands
Silver	Infor
Bronze	Elsevier, Innovative Interfaces Inc., OverDrive, Qatar National Library
Associate	Abercrombie & Fitch, EBSCO, EnvisionWare, Gale Cengage Learning, Nine Stars Group, MLA International Bibliography, OrangeBoy Inc., Sharjah Libraries, Taylor & Francis Group, Zeitschel
Supporting partner	Experience Columbus, Franklin County Law Library, The Columbus Foundation, Columbus Metropolitan Library, Friends of OSU Libraries, Greater Columbus Arts Council, Ohio Arts Council, Ohio State University

Part I - IFLA Honours and Premier Awards

IFLA Scroll of Appreciation

National Committee

IFLA World Library and Information Congress 82nd IFLA General Conference and Assembly
Carol Pitts Diedrichs and Patrick Losinski, Co-Chairs of the IFLA Columbus National Committee accepted the award



Jacinta Were

For her distinguished service to IFLA especially in supporting the development of librarians and as a pioneer of computer technology in libraries in Kenya and Africa



Dorothy McGarry

For her distinguished service to IFLA and global librarianship especially through an outstanding commitment to advancing cataloguing, classification and indexing standards and practices



IFLA Medal

Gordon Dunsire

For his distinguished service to IFLA and international librarianship, advancing the field of bibliographic data, linked data and the semantic web



James Neal

For his distinguished service to copyright and legal matters and outstanding contribution to fundraising to assist librarians around the world to attend IFLA Congresses



Antonio M. Santos

For his distinguished service to international librarianship and contribution to leadership in the Asia region



Lynne Rudasill

For her exemplary service to IFLA particularly in linking the expertise within the professional units to IFLA's strategic work and creating opportunities for the exchange of knowledge



IFLA Honorary Fellow

Jennefer Nicholson

(IFLA Secretary General 2008-2016)
In recognition of her distinguished service to IFLA



Professional Awards

IFLA Professional Unit Communication Award



New Professionals Special Interest Group and the Public Libraries Section (Joint winners)

The 2016 The Jay Jordan IFLA/OCLC Early Career Development Fellowship Program:

2016 Fellows:

- Idowu Adebilero-Iwari, Nigeria
- Željko Dimitrijević, Serbia
- Penninah Musangi, Kenya
- Rhea Jade Nabusan, Philippines
- Shaharima Parvin, Bangladesh

Readers are Leaders at the East Kazakhstan Regional Public Library!

Nov 2011 – Oct 2012: EIFL/PLIP grant project "Youth IT-Youth" for unemployed youth. The goal is to provide access to ICT, e-education and continue education in order to improve their life. 244 unemployed people and those who were under the dismissal participated took part in 74 trainings and seminars (31 trainings of them – in the Kazakh). It is 482 lessons. Zhanysya Shukurova, Elevator stockman: "I didn't have a choice. I am to learn Email and Accountancy program if I'll be fired. In the evening, I ran to the library after the work in order to visit the workshop. I have got what I wanted and I didn't lose my job in a month."

Service:
- ICT trainings
- "Job-seeking"
- "e-government" (e.gov)
- seminars in business planning

Ust-Kamenogorsk – an administrative center of East-Kazakhstan region. There are over 11000 unemployed young people, most of them are representatives of villages and repatriates-people.

2012 The copying of the experience: connection of libraries in villages to the Internet and creation of online centers, grant of UNDP.

2013 32 village online centers, 10 087 users, 2 029 training and seminars. I. Akbolov (Zaisan): "I've learnt to use the e-gov portal and it helped me find a mistake in the calculation of my pension. Now I get more than it was before."

2014 40 village online centers, 20 782 users, 95 842 visitors, 6 608 trainings, 18 795 participants. Azat Kaliev (Ulken Naryn, village): "Online center helped me get a credit and open my Bee center"

2015 43 village online centers, 41 365 users, 104 440 visitors, 6 741 trainings, 21 367 participants. Aliya Karabaeva (Samarskoe village): "Online center helped me process documents for my business"

2016 45 village online centers. There was a resolution of local government to connect to the Internet all village libraries (270) of East Kazakhstan region.

<http://www.pushkinlibrary.kz>

Best IFLA Poster 2016

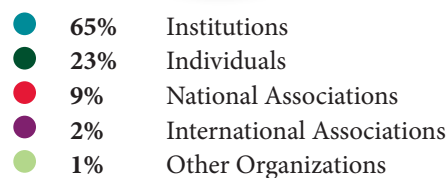
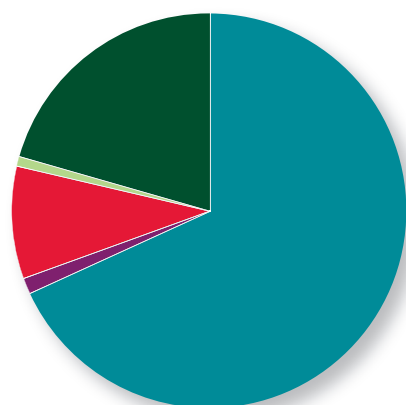
Saule Shingaliyeva and Kabiba Akzhigitova (Kazakhstan)
Readers are Leaders at the East Kazakhstan Regional Public Library!

Part I - Membership

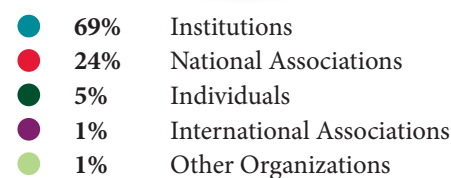
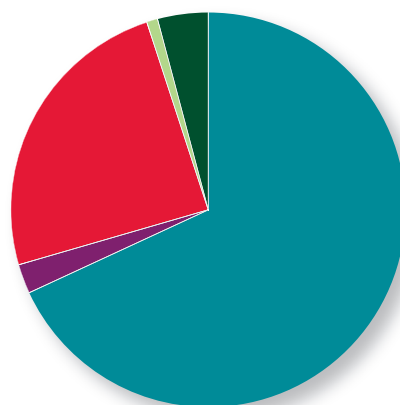
IFLA has members in 141 countries around the globe and national associations are core to our activities. This year IFLA was pleased to welcome two newly formed associations; The Library and Information Association in Qatar (LIAQ) and the Canadian Federation of Library Associations (CFLA). Adding impact to the institutional membership are the National Libraries of Bhutan, Kosovo and Uzbekistan. Overall the year began with 1334 and ended with 1369 financial members, an increase of 2.6%. Many membership categories are relatively stable. There was a decrease in the number of institutional members and a large increase in personal affiliates in North America which can be attributed to the IFLA Congress in Columbus, Ohio.

Number of members per Category per Region 2015 -2016													
Categories	Africa		Asia/Oceania		Europe		Latin America/ Caribbean		North America		Total		%
	2016	2015	2016	2015	2016	2015	2016	2015	2016	2015	2016	2015	
Association Affiliates	0	0	0	0	0	0	1	1	0	1	1	2	-50.00
Institutional Sub-units	0	0	1	1	3	3	0	0	1	1	5	5	0.00
Institutions	75	81	181	176	480	485	49	49	113	116	898	907	-0.99
Intl Associations	6	3	2	2	10	11	1	0	4	3	23	19	21.05
National Associations	15	15	25	28	60	59	10	9	11	11	121	122	-0.82
One person Lib. Centres	0	0	0	0	1	0	0	0	0	0	1	0	100.00
Other Associations	0	0	2	1	3	3	0	0	0	1	5	5	0.00
School Libraries	0	0	0	0	0	0	0	0	1	0	1	0	100.00
Personal Affiliates	23	17	52	54	54	60	21	21	152	109	302	261	15.71
Student Affiliates	1	2	0	2	2	1	0	0	9	8	12	13	-7.69
Grand Total	120	118	263	264	613	622	82	80	291	250	1369	1334	2.62
2015-2016 %	1.69		-0.38		-1.45		2.50		16.40		2.62		
Total Organizations	96	99	211	208	557	561	61	59	130	133	1055	1060	-0.47
2015-2016 %	-3.03		1.44		-0.71		3.39		-2.26		-0.47		
Total Individuals	24	19	52	56	56	61	21	21	161	117	314	274	14.60
2015-2016 %	26.32		-7.14		-8.20		0		37.61		14.60		

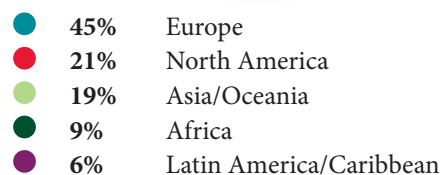
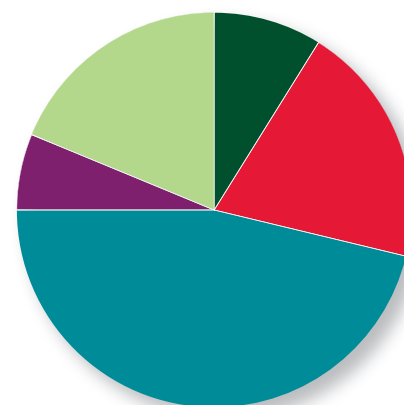
2016 Membership Categories



2016 Membership Income



2016 Regional Split



Koninklijke Bibliotheek, The Netherlands (Host of IFLA HQ)

Biblioteca Nacional Portugal (Host of UNIMARC)

National Library Board, Singapore (Host of IFLA Asia and Oceania Regional Office)

University of South Africa, Pretoria (Host of IFLA Africa Regional Office)

Institute of Research on Library and Information Science (IIBI), UNAM (Host of IFLA Latin America and the Caribbean Regional Office)

Bibliotheca Alexandrina, Egypt (Host of IFLA Language Centre for Arabic)

National Library of China (Host of IFLA Language Centre for Chinese)

Cheikh Anta Diop University, Senegal (Host of IFLA Language Centre for French in Africa)

Russian State Library (Host of IFLA Language Centre for Russian)

The Bill & Melinda Gates Foundation

IREX

National Diet Library, Japan

National Library of Australia

Qatar National Library

The British Library

Library and Archives Canada

National Library Service of Barbados

National Library of Finland

Kungliga Biblioteket, Sweden

Stockholm University Library, Sweden

Bibliothèque Nationale Suisse

Bibliothèque Nationale du Grand-Duché de Luxembourg

**IFLA gratefully
acknowledges
the valuable
contribution
by these
institutions and
organisations
that have
enabled us
to continue
our strategic
and regional
activities and
development
projects in 2016**

Part I - Statement of the Treasurer

The financial result for the year 2016 shows a surplus of € 86,678, compared to a surplus of € 170,548 for 2015. The surplus of 2016 brings our general reserves to € 1,204,901, and earmarked reserves to € 53,044. This level of reserves is close to the level of reserves required under our Reserves Policy. These reserves are an important asset for IFLA to secure our work and sustainability into the future.

The total income for the year 2016 was € 2,927,423 compared to € 2,326,429 in 2015. This increase of € 600,994 can be mainly explained as follows:

1. increase of € 329,480 from the Bill & Melinda Gates Foundation for Legacy Project costs
2. increase of € 397,952 from the Bill & Melinda Gates Foundation for Key Initiatives
3. increase of € 57,025 for contributions from Stichting IFLA Foundation for Key Initiatives
4. decrease of € 47,088 for the IFLA WLIC result
5. decrease of € 68,838 in management fees charged against projects

The total expense for the year 2016 was € 2,840,745 compared to € 2,155,881 in 2015. This increase of € 684,864 can be mainly explained as follows:

1. increase of € 434,483 in expenses for Key Initiatives in particular the International Advocacy Programme
2. increase of € 329,480 for Legacy Project costs
3. decrease in staffing costs of € 38,751 mainly due to staff vacancies

Since 2012 IFLA's World Library Information Congress has been operating through IFLA Holding B.V. and its subsidiaries, of which IFLA is the sole shareholder, therefore the consolidated company results are included in the annual financial statements of IFLA. The IFLA WLIC surplus show a decreasing trend in the last 3 years (2014: € 126,364 - 2015: € 55,063 - 2016: € 7,975). This is of some concern as the subsequent donation to Stichting IFLA Foundation (SIF) is reduced, so affecting the amount available to fund projects within SIF such as the Leaders Programme and the Trend Report.

The trend of decreasing membership income over the past few years is noted and it is important for IFLA to explore additional funding opportunities in the coming years to ensure our ongoing viability.

IFLA is very grateful to its member organizations who support us through donations and hosting activities, and to the organizations that support our initiatives and projects through grant funding.

Christine Mackenzie
IFLA Treasurer

Part I - Balance sheet as per 31 December 2016

Assets	31 December 2016		31 December 2015	
	€	€	€	€
<i>Tangible Fixed Assets</i>		45.863		8.904
<i>Financial Fixed Assets</i>		348.105		340.130
Current Assets				
Receivables	93.807		197.853	
Cash at bank and in hand	<u>6.015.206</u>		<u>4.590.314</u>	
		<u>6.109.013</u>		<u>4.788.167</u>
		6.502.981		5.137.201
Liabilities				
Equity				
Earmarked reserves	53.044		51.974	
General reserve	<u>1.204.901</u>		<u>1.119.293</u>	
		1.257.945		1.171.267
Current Liabilities				
Deferred income	21.868		22.367	
Other liabilities	<u>5.223.168</u>		<u>3.943.567</u>	
		<u>5.245.036</u>		<u>3.965.934</u>
Result		<u><u>6.502.981</u></u>		<u><u>5.137.201</u></u>

Part I - Statement of Income and Expenditure for the Year 2016

Income	Total 2016 €	Total 2015 €
Membership fees	721.616	737.773
Corporate Supporters	30.000	30.000
Dutch Government	16.000	16.000
Contributions Core Activities	81.787	88.613
Contributions Bill & Melinda Gates Foundation	1.540.126	812.694
Contributions Stichting IFLA Foundation for Key Initiatives	57.025	0
Contributions OSF for Key Initiatives	0	0
Contributions IREX for Key Initiatives	0	20.494
Contributions Stichting IFLA Foundation for Congress Grants	4.286	0
Contributions Stichting IFLA Foundation for CLM	0	18.407
Contributions Sage for Congress Grants	0	2.010
Contributions ARL for Congress Grants	4.286	1.500
Sales of publications and royalties	37.774	33.879
Conference services fees	234.000	239.000
Management fees	140.705	209.543
Interest and other financial income	16.438	21.338
Result subsidiary IFLA Holding B.V.	7.975	55.063
Income voucher scheme	34.604	38.701
Income Shawky Salem Training Fund	54	144
Income Margreet Wijnstrom Fund	564	678
Income other IFLA Funds	4.469	0
Miscellaneous	0	592
	2.927.423	2.326.429
Expenditure		
Conferences costs	26.000	34.150
Meetings and office president costs	44.365	47.653
Regional Offices and Centres	39.789	20.452
Professional Activities and Projects	45.102	53.940
Costs of publications (including free publications)	30.898	52.846
Staff expenses	1.205.690	991.772
Office expenses	202.026	146.853
Web and IT	96.803	84.919
Expenses Key Initiatives	1.126.789	692.306
Expenses Congress Grants	13.435	3.510
Expenses voucher scheme	1.546	10.238
Expenses Shawky Salem Training Fund	1.703	1.323
Expenses Margreet Wijnstrom Fund	1.763	1.724
Expenses other IFLA Funds	550	5.147
Miscellaneous	13.435	8.048
	2.804.745	2.155.881
Result	86.678	170.548

Part II - Language Centres & Regional Offices

Four **Language Centres** contribute to more effective communication within the relevant language communities. These activities include the publication and/or translation of newsletters, key IFLA documents, guidelines, press releases, and Congress papers.

ARABIC



Dina Youssef

Director IFLA Centre for Arabic Speaking Libraries (IFLA-CASL)

Sherine Aly, Translator IFLA-CASL,

Bibliotheca Alexandrina, Egypt

Aya Tohamy, Translator IFLA-CASL,

Bibliotheca Alexandrina, Egypt

CHINESE



Zhang Xu, Director

Hao Jinmin, Program Officer

International Cooperation Division, National Library of China,
Beijing

FRENCH (in Africa)



Papa Arona Ndiaye

Director

Mandiaye Ndiaye

Assistant, Language Centre for French (in Africa)

Central Library, Cheikh Anta Diop University, Senegal

RUSSIAN

Irina Gayshun

Head Sector IFLA Issues/

Foreign LIS/International Relations,

Russian State Library, Moscow



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IFLA Annual Report 2016

IFLA Headquarters, 2017 - 28 pages, 30cm

ISBN 978-90-77897-64-5

