



2009 IFLA Ranking Report

Library Name in English	Electronic Collections per Capita
1,000,000 and over	
1 New York Public Library (US)	0.5611
2 Singapore, The National Library Board of (SG)	0.2163
3 Toronto Public Library (CA)	0.1029
4 Harris County Public Library (US)	0.0499
5 Hong Kong Public Libraries (CN)	0.0371
6 Barcelona Libraries Consortium (ES)	0.0251
7 San Jose Public Library (US)	0.0164
8 Free Library Of Philadelphia (US)	0.0152
9 Brooklyn Public Library (US)	0.0151
10 Queens Borough Public Library (US)	0.0094
11 Budapest, Metropolitan Ervin Szabó Library (HU)	0.0079
12 Los Angeles Public Library (US)	0.0070
13 Montréal Public Library (CA)	0.0053
14 San Diego Public Library (US)	0.0049
15 Bucharest, Metropolitan Library of (RO)	0.0048
16 Berlin Public Library (DE)	0.0023
17 Prague, The Municipal Library of (CZ)	0.0012
18 Las Vegas-Clark County Library District (US)	0.0001
19 Vienna Public Library (AT)	0.0000
20 Brisbane City Council Library Services (AU)	0.0000
Average	0.0541
Selected Total	1.0820
Median	0.0087

Library Name in English	Electronic Collections per Capita
999,999 – 750,000	
1 Memphis Public Library and Information Center (US)	0.0695
2 San Francisco Public Library (US)	0.0573
3 Jacksonville Public Library (US)	0.0568
4 Stockholm Public Library (SE)	0.0550
5 Indianapolis-Marion County Public Library (US)	0.0265
6 Edmonton Public Library (CA)	0.0142
7 Columbus Metropolitan Library (US)	0.0127
8 Zagreb City Libraries (HR)	0.0097
9 Charlotte Mecklenburg Library (US)	0.0080
10 Ottawa Public Library (CA)	0.0073
11 Amsterdam Public Library (NL)	0.0006
Average	0.0289
Selected Total	0.3176
Median	0.0142



2009 IFLA Ranking Report

Library Name in English	Electronic Collections per Capita
749,000 – 500,000	
1 Boston Public Library (US)	0.7261
2 Vancouver Public Library (CA)	0.0977
3 Seattle Public Library (US)	0.0715
4 Gold Coast City Council Library Services (AU)	0.0656
5 Bremen Public Library (DE)	0.0453
6 Düsseldorf Public Libraries (DE)	0.0446
7 Dresden Public Libraries (DE)	0.0418
8 Hannover Public Library (DE)	0.0292
9 Milwaukee Public Library (US)	0.0266
10 Helsinki City Library (FI)	0.0091
11 Dublin City Libraries (IE)	0.0067
12 Riga Central Library (LV)	0.0045
13 Oklahoma Metropolitan Library System (US)	0.0042
14 Rotterdam Library (NL)	0.0003
15 Copenhagen Public Libraries (DK)	0.0001
16 Vilnius City Library (LT)	0.0000
17 Oslo Public Library (NO)	0.0000
Average	0.0690
Selected Total	1.1733
Median	0.0266

Library Name in English	Electronic Collections per Capita
Under 500,000	
1 Cleveland Public Library (US)	0.1362
2 Toledo-Lucas County Public Library (US)	0.0223
3 Zurich Pestalozzi Library (CH)	0.0179
4 Yarra Plenty Regional Library Service (AU)	0.0114
5 Toulouse Public Library (FR)	0.0088
6 Halifax Public Libraries (CA)	0.0085
7 Tallinn Central Library (EE)	0.0005
8 Utrecht Public Library (NL)	0.0000
9 Manchester City Council Libraries (GB)	0.0000
Average	0.0228
Selected Total	0.2056
Median	0.0088

Electronic collections per Capita

Summary values for all population groupings

Average	0.0487
Total	2.7785
Variance - 25% above average	0.0609
Variance - 25% below average	0.0366
Median	0.0114
Lower Quartile - 25%	0.0446
Upper Quartile - 75%	0.0045



2009 IFLA Ranking Report

Library Name in English	Internet Sessions per Capita
1,000,000 and over	
1 Free Library Of Philadelphia (US)	181.63
2 Singapore, The National Library Board of (SG)	9.59
3 Toronto Public Library (CA)	2.45
4 San Jose Public Library (US)	1.97
5 Las Vegas-Clark County Library District (US)	1.59
6 New York Public Library (US)	1.45
7 Brooklyn Public Library (US)	1.33
8 Queens Borough Public Library (US)	1.26
9 San Diego Public Library (US)	1.25
10 Los Angeles Public Library (US)	1.17
11 Brisbane City Council Library Services (AU)	0.58
12 Barcelona Libraries Consortium (ES)	0.55
13 Montréal Public Library (CA)	0.37
14 Prague, The Municipal Library of (CZ)	0.15
15 Bucharest, Metropolitan Library of (RO)	0.13
16 Budapest, Metropolitan Ervin Szabó Library (HU)	0.08
17 Harris County Public Library (US)	0.00
18 Hong Kong Public Libraries (CN)	0.00
19 Vienna Public Library (AT)	0.00
20 Berlin Public Library (DE)	0.00
Average	10.28
Selected Total	205.55
Median	0.87

Library Name in English	Internet Sessions per Capita
999,999 – 750,000	
1 Columbus Metropolitan Library (US)	2.62
2 Indianapolis-Marion County Public Library (US)	1.99
3 Jacksonville Public Library (US)	1.59
4 Edmonton Public Library (CA)	1.58
5 Charlotte Mecklenburg Library (US)	1.45
6 Memphis Public Library and Information Center (US)	1.40
7 Amsterdam Public Library (NL)	1.36
8 Ottawa Public Library (CA)	1.03
9 San Francisco Public Library (US)	0.00
10 Zagreb City Libraries (HR)	0.00
11 Stockholm Public Library (SE)	0.00
Average	1.18
Selected Total	13.02
Median	1.40



2009 IFLA Ranking Report

Library Name in English	Internet Sessions per Capita
749,000 – 500,000	
1 Seattle Public Library (US)	2.98
2 Rotterdam Library (NL)	2.32
3 Vancouver Public Library (CA)	2.03
4 Boston Public Library (US)	1.53
5 Milwaukee Public Library (US)	1.29
6 Oklahoma Metropolitan Library System (US)	1.16
7 Dublin City Libraries (IE)	0.76
8 Gold Coast City Council Library Services (AU)	0.46
9 Riga Central Library (LV)	0.44
10 Dresden Public Libraries (DE)	0.22
11 Vilnius City Library (LT)	0.14
12 Düsseldorf Public Libraries (DE)	0.00
13 Helsinki City Library (FI)	0.00
14 Bremen Public Library (DE)	0.00
15 Oslo Public Library (NO)	0.00
16 Hannover Public Library (DE)	0.00
17 Copenhagen Public Libraries (DK)	0.00
Average	0.78
Selected Total	13.32
Median	0.44

Library Name in English	Internet Sessions per Capita
Under 500,000	
1 Toledo-Lucas County Public Library (US)	2.58
2 Manchester City Council Libraries (GB)	1.48
3 Halifax Public Libraries (CA)	1.35
4 Yarra Plenty Regional Library Service (AU)	0.86
5 Tallinn Central Library (EE)	0.26
6 Cleveland Public Library (US)	0.00
7 Toulouse Public Library (FR)	0.00
8 Zurich Pestalozzi Library (CH)	0.00
9 Utrecht Public Library (NL)	0.00
Average	0.72
Selected Total	6.52
Median	0.26

Internet sessions per Capita

Summary values for all population groupings

Average	4.1825
Total	238.4010
Variance - 25% above average	5.2281
Variance - 25% below average	3.1369
Median	0.7555
Lower Quartile - 25%	1.4780
Upper Quartile - 75%	0.0000



2009 IFLA Ranking Report

Library Name in English	Internet Sessions
1,000,000 and over	
1 Free Library Of Philadelphia (US)	275,626,911
2 Singapore, The National Library Board of (SG)	47,844,353
3 Toronto Public Library (CA)	6,130,523
4 New York Public Library (US)	5,100,000
5 Los Angeles Public Library (US)	4,744,341
6 Brooklyn Public Library (US)	3,281,738
7 Queens Borough Public Library (US)	2,915,170
8 Las Vegas-Clark County Library District (US)	2,219,160
9 San Jose Public Library (US)	2,016,479
10 San Diego Public Library (US)	1,717,301
11 Barcelona Libraries Consortium (ES)	890,656
12 Brisbane City Council Library Services (AU)	619,645
13 Montréal Public Library (CA)	604,162
14 Bucharest, Metropolitan Library of (RO)	247,515
15 Prague, The Municipal Library of (CZ)	195,604
16 Budapest, Metropolitan Ervin Szabó Library (HU)	140,565
17 Harris County Public Library (US)	N/A
18 Hong Kong Public Libraries (CN)	N/A
19 Berlin Public Library (DE)	N/A
20 Vienna Public Library (AT)	--
Average	22,143,383
Selected Total	354,294,123
Median	2,117,820

Library Name in English	Internet Sessions
999,999 – 750,000	
1 Columbus Metropolitan Library (US)	2,217,683
2 Indianapolis-Marion County Public Library (US)	1,775,000
3 Jacksonville Public Library (US)	1,412,643
4 Charlotte Mecklenburg Library (US)	1,287,267
5 Edmonton Public Library (CA)	1,235,151
6 Memphis Public Library and Information Center(US)	1,141,746
7 Amsterdam Public Library (NL)	1,082,059
8 Ottawa Public Library (CA)	937,294
9 San Francisco Public Library (US)	N/A
10 Zagreb City Libraries (HR)	N/A
11 Stockholm Public Library (SE)	N/A
Average	1,386,105
Selected Total	11,088,843
Median	1,261,209



2009 IFLA Ranking Report

Library Name in English	Internet Sessions
749,000 – 500,000	
1 Seattle Public Library (US)	1,792,822
2 Rotterdam Library (NL)	1,362,000
3 Vancouver Public Library (CA)	1,249,823
4 Boston Public Library (US)	946,646
5 Oklahoma Metropolitan Library System (US)	831,229
6 Milwaukee Public Library (US)	778,712
7 Dublin City Libraries (IE)	382,446
8 Riga Central Library (LV)	311,800
9 Gold Coast City Council Library Services (AU)	235,575
10 Dresden Public Libraries (DE)	110,985
11 Vilnius City Library (LT)	80,000
12 Düsseldorf Public Libraries (DE)	N/A
13 Helsinki City Library (FI)	N/A
14 Bremen Public Library (DE)	N/A
15 Hannover Public Library (DE)	N/A
16 Oslo Public Library (NO)	--
17 Copenhagen Public Libraries (DK)	-
Average	734,731
Selected Total	8,082,038
Median	778,712

Library Name in English	Internet Sessions
Under 500,000	
1 Toledo-Lucas County Public Library (US)	1,136,100
2 Manchester City Council Libraries (GB)	715,044
3 Halifax Public Libraries (CA)	503,022
4 Yarra Plenty Regional Library Service (AU)	285,789
5 Tallinn Central Library (EE)	103,250
6 Cleveland Public Library (US)	N/A
7 Toulouse Public Library (FR)	N/A
8 Zurich Pestalozzi Library (CH)	N/A
9 Utrecht Public Library (NL)	--
Average	548,641
Selected Total	2,743,205
Median	503,022

Internet Sessions

Summary values for all population groupings

Average	9,405,205
Total	376,208,209
Variance - 25% above average	11,756,507
Variance - 25% below average	7,053,904
Median	1,109,080
Lower Quartile - 25%	1,362,000
Upper Quartile - 75%	



2009 IFLA Ranking Report

Library Name in English	Virtual Visits per Capita
1,000,000 and over	
1 Los Angeles Public Library (US)	38.41
2 Hong Kong Public Libraries (CN)	21.35
3 Toronto Public Library (CA)	9.35
4 Brisbane City Council Library Services (AU)	8.69
5 New York Public Library (US)	7.24
6 San Jose Public Library (US)	6.53
7 Berlin Public Library (DE)	4.57
8 San Diego Public Library (US)	4.49
9 Free Library Of Philadelphia (US)	3.46
10 Las Vegas-Clark County Library District (US)	2.86
11 Prague, The Municipal Library of (CZ)	2.68
12 Brooklyn Public Library (US)	1.88
13 Queens Borough Public Library (US)	1.88
14 Singapore, The National Library Board of (SG)	1.23
15 Barcelona Libraries Consortium (ES)	1.05
16 Vienna Public Library (AT)	0.82
17 Montréal Public Library (CA)	0.49
18 Budapest, Metropolitan Ervin Szabó Library (HU)	0.46
19 Bucharest, Metropolitan Library of (RO)	0.10
20 Harris County Public Library (US)	0.00
Average	5.88
Selected Total	117.53
Median	2.77

Library Name in English	Virtual Visits per Capita
999,999 – 750,000	
1 Charlotte Mecklenburg Library (US)	78.74
2 Indianapolis-Marion County Public Library (US)	55.46
3 San Francisco Public Library (US)	32.91
4 Columbus Metropolitan Library (US)	11.99
5 Edmonton Public Library (CA)	10.86
6 Ottawa Public Library (CA)	6.95
7 Jacksonville Public Library (US)	5.75
8 Memphis Public Library and Information Center (US)	5.22
9 Stockholm Public Library (SE)	4.69
10 Amsterdam Public Library (NL)	0.80
11 Zagreb City Libraries (HR)	0.00
Average	19.40
Selected Total	213.38
Median	6.95



2009 IFLA Ranking Report

Library Name in English	Virtual Visits per Capita
749,000 – 500,000	
1 Boston Public Library (US)	12.46
2 Helsinki City Library (FI)	11.86
3 Seattle Public Library (US)	11.17
4 Vancouver Public Library (CA)	6.74
5 Copenhagen Public Libraries (DK)	5.33
6 Milwaukee Public Library (US)	4.11
7 Bremen Public Library (DE)	3.48
8 Dresden Public Libraries (DE)	3.45
9 Rotterdam Library (NL)	2.32
10 Düsseldorf Public Libraries (DE)	2.02
11 Gold Coast City Council Library Services (AU)	1.94
12 Oklahoma Metropolitan Library System (US)	1.77
13 Oslo Public Library (NO)	1.53
14 Dublin City Libraries (IE)	0.94
15 Riga Central Library (LV)	0.04
16 Vilnius City Library (LT)	0.00
17 Hannover Public Library (DE)	0.00
Average	4.07
Selected Total	69.16
Median	2.32

Library Name in English	Virtual Visits per Capita
Under 500,000	
1 Halifax Public Libraries (CA)	5.62
2 Manchester City Council Libraries (GB)	3.61
3 Yarra Plenty Regional Library Service (AU)	2.77
4 Utrecht Public Library (NL)	1.63
5 Toulouse Public Library (FR)	1.03
6 Tallinn Central Library (EE)	0.75
7 Cleveland Public Library (US)	0.00
8 Toledo-Lucas County Public Library (US)	0.00
9 Zurich Pestalozzi Library (CH)	0.00
Average	1.71
Selected Total	15.41
Median	1.03

Virtual visits per Capita

Summary values for all population groupings

Average	7.29
Total	415.48
Variance - 25% above average	9.11
Variance - 25% below average	5.47
Median	2.86
Lower Quartile - 25%	6.74
Upper Quartile - 75%	0.94



2009 IFLA Ranking Report

Library Name in English	Virtual Visits
1,000,000 and over	
1 Los Angeles Public Library (US)	155,390,956
2 Hong Kong Public Libraries (CN)	150,210,074
3 New York Public Library (US)	25,472,406
4 Toronto Public Library (CA)	23,393,920
5 Berlin Public Library (DE)	15,722,234
6 Brisbane City Council Library Services (AU)	9,333,362
7 San Jose Public Library (US)	6,685,723
8 San Diego Public Library (US)	6,173,557
9 Singapore, The National Library Board of (SG)	6,115,602
10 Free Library Of Philadelphia (US)	5,256,928
11 Brooklyn Public Library (US)	4,639,792
12 Queens Borough Public Library (US)	4,345,760
13 Las Vegas-Clark County Library District (US)	4,001,683
14 Prague, The Municipal Library of (CZ)	3,443,726
15 Barcelona Libraries Consortium (ES)	1,696,790
16 Vienna Public Library (AT)	1,379,549
17 Montréal Public Library (CA)	793,750
18 Budapest, Metropolitan Ervin Szabó Library (HU)	787,205
19 Bucharest, Metropolitan Library of (RO)	192,639
20 Harris County Public Library (US)	N/A
Average	22,370,298
Selected Total	425,035,656
Median	5,256,928

Library Name in English	Virtual Visits
999,999 – 750,000	
1 Charlotte Mecklenburg Library (US)	70,117,691
2 Indianapolis-Marion County Public Library (US)	49,408,424
3 San Francisco Public Library (US)	28,174,329
4 Columbus Metropolitan Library (US)	10,162,751
5 Edmonton Public Library (CA)	8,500,000
6 Ottawa Public Library (CA)	6,309,886
7 Jacksonville Public Library (US)	5,124,703
8 Memphis Public Library and Information Center (US)	4,253,982
9 Stockholm Public Library (SE)	3,891,544
10 Amsterdam Public Library (NL)	636,501
11 Zagreb City Libraries (HR)	N/A
Average	18,657,981
Selected Total	186,579,811
Median	7,404,943



2009 IFLA Ranking Report

Library Name in English	Virtual Visits
749,000 – 500,000	
1 Boston Public Library (US)	7,731,111
2 Helsinki City Library (FI)	6,919,682
3 Seattle Public Library (US)	6,725,126
4 Vancouver Public Library (CA)	4,157,259
5 Copenhagen Public Libraries (DK)	2,813,141
6 Milwaukee Public Library (US)	2,478,354
7 Bremen Public Library (DE)	1,907,626
8 Dresden Public Libraries (DE)	1,762,700
9 Rotterdam Library (NL)	1,362,000
10 Oklahoma Metropolitan Library System (US)	1,271,687
11 Düsseldorf Public Libraries (DE)	1,184,425
12 Gold Coast City Council Library Services (AU)	999,561
13 Oslo Public Library (NO)	877,839
14 Dublin City Libraries (IE)	476,307
15 Riga Central Library (LV)	25,400
16 Vilnius City Library (LT)	N/A
17 Hannover Public Library (DE)	N/A
Average	2,712,815
Selected Total	40,692,218
Median	1,762,700

Library Name in English	Virtual Visits
Under 500,000	
1 Halifax Public Libraries (CA)	2,094,916
2 Manchester City Council Libraries (GB)	1,747,988
3 Yarra Plenty Regional Library Service (AU)	922,106
4 Utrecht Public Library (NL)	495,894
5 Toulouse Public Library (FR)	470,000
6 Tallinn Central Library (EE)	302,753
7 Cleveland Public Library (US)	N/A
8 Toledo-Lucas County Public Library (US)	N/A
9 Zurich Pestalozzi Library (CH)	N/A
Average	1,005,610
Selected Total	6,033,657
Median	709,000

Virtual visits

Summary values for all population groupings

Average	13,166,827
Total	658,341,342
Variance - 25% above average	16,458,534
Variance - 25% below average	9,875,120
Median	3,946,614
Lower Quartile - 25%	6,685,723
Upper Quartile - 75%	787,205