



METLIB 2015 Zurich, May 3-8 2015  
Reaching limits – Crossing borders

Grüezi – Bonjour – Buongiorno – Allegra!  
Welcome to Zürich, Switzerland



## REACHING LIMITS – CROSSING BORDERS

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Public Libraries are places that provide us with knowledge and information. Very often, we find ourselves limited in what we would like to offer and what we are able to offer our customers.

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Limits of financial means or limited personnel force us to rethink and look for new solutions to old problems. Ideally, we can go beyond mere coping and excel what arose out of necessity. In this way, we are crossing borders, looking for new ways, new alliances, co-operations and inventions.

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The conference will be about sharing advances in practical knowledge and about how libraries cope with these challenges. Our program will to not only allow you to exchange ideas with fellow librarians, but will also offer you an opportunity to crossing the borders into other fields.

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Do come and accompany us on this exciting journey across borders. We will be happy to welcome you!

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[www.metlibzuerich2015.org](http://www.metlibzuerich2015.org)



**Sunday 03/05/2015**

**18:00 Opening Event**

followed by Apéro /walking dinner

**Monday 04/05/2015**

**8:30 Opening Session**

Welcome from

**Gerold Lauber**, Member of Zurich City Council

**Rosemarie Berthoud**, President of PBZ Pestalozzi  
Bibliothek Zürich

**Reaching limits- crossing borders: Introduction**

**Josephine Siegrist**, Director of PBZ Pestalozzi  
Bibliothek Zürich

**Kerstin Pichel**

Strategic Consultant and Project Leader Strategic  
development and implementation for library

**Swiss Libraries – Part 1**

PBZ Pestalozzi-Library Zurich

**Excursions:**

PBZ Hardau  
Intercultural Library

PBZ Oerlikon  
recently renovated, RFID return and sorting system

PBZ Sihlcity  
library in a shopping center

Citytour (optional)

**Tuesday 05/05/2015**

**8:30 Reaching limits- crossing borders**

**Session 1: New forms of cooperation**

Chair: Colin Carter, Innovative

It has always been the case that libraries worked together with different partners to meet customer needs. We exchange some practical examples of successful co-operations.

**Libraries in the Digital Age - Innovative Services and the Transformation of Space**

Hannelore Vogt und Bettina Scheurer,  
Stadtbibliothek Köln

**Science and libraries: a winning combination**

Louise Guillemette-Labory, Bibliothèques Montréal

**The library back into the heart of society**

Ton van Vlimmeren; Municipal Library Utrecht

**Session 2: Libraries as bridge-builders**

Chair: Andreas Mitrowann, ekz.bibliotheksservice

Libraries are a third place and in this role a platform for encounters and exchange. In this way, they promote and increase mutual understanding between cultures, generations and social classes by transfer of knowledge and experience.

**Intercultural library work at PBZ**

Suela Jorgaqi, PBZ Hardau

**Public Libraries as Third Places**

Siobhan A. Reardon, Free Library of Philadelphia

**Television documentary experience reporting about Canadian and Finnish Public Libraries**

Suzanne Payette, Brossard Bibliothèque

**Tuesday 05/05/2015 (continued)**

**Swiss Libraries- Part 2**

**Excursions:**

Beyond the bookshelf

Shopfitting company Umdasch

Surprise visit at place of Swiss interest

Visit sab (Swiss association of public libraries) and  
BIS (Swiss association of libraries)

Wednesday 06/05/2015

## Swiss Libraries- Part three

Round trip:

Vadiana Library St. Gall

Abbey Library St. Gall (Stiftsbibliothek St. Gallen)



University Library of Konstanz



Boat trip on the river to Stein am Rhein

City Archives Stein am Rhein



**Thursday 07/05/2015**

**8:30 Reaching limits- crossing borders**

**Session 3: Realities - digital worlds**

Chair: Jason LeDuc, Counting Opinions

Digital literacy involves more than the mere ability to use software or operate a digital device; it requires a large variety of complex cognitive skills, which users need in order to function effectively in digital environments. What are the key factors in this and how can libraries provide a user-orientated digital environment?

**The library without staff**

Tay Ai Cheng, National Library Board Singapore

**Cooperation- Co-construction-Share: The  
Construciton Pattern of Jiaxing Digital Library**

Zhang Feng Ming, Jiaxing Library

**Session 4: Across borders**

Chair: Barbara Lison, Municipal Library of Bremen

Seeing something from a different angle opens up new perspectives. Changing perspectives enables finding new solutions. Two examples:

**Are we worth the taxpayers' money? Let's ask  
them!**

Tomáš Řehák, Municipal Library of Prague

**Costumer survey and Drop-out studies for PBZ**

Christian Hertach, ZHAW Winterthur



**Thursday 07/05/2015 (continued)**

**Libraries in the City of Zurich – Part 2**

**Excursions:** Library at the Institute of Law Zurich  
(by Santiago Calatrava)

Zentralbibliothek Zürich and  
recently renovated Music Department of  
Zentralbibliothek Zurich

**Social Evening**

**Friday 08/05/2015**

**08:30 Metlib SC Meeting**

**09:30 Update from members**

**10:30 Coffee break**

**11:00 Reflections on the Conference**

**11:30 Presentation Hosting city 2016 / Qatar**

**12:00 Lunchtime/ Catering**

**13:00 Metlib SC Working session**

Statistics: Evaluating libraries  
Obsolete data vs. Story telling

**Approx. 15:00 End of conference**



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