



## **IFLA 2011 – Puerto Rico**

### **Reference and Information Services Section**

#### **SC Meeting 2 – Thursday 18 August, 13.15 – 14.45**

##### **Minutes**

##### **Present:**

Philippa Andreasson, Sara Gube-Josefsson, Judy Ng (Chair), Zhong Yongheng

##### **Observers:**

Nancy Achebe, Christine Brown, Amanda Duffy, Martin Kesselman, Frank Kirkwood, Rose Okiy, Victoria Okojie, Greta Ober-Beauchesne, David Sulz

##### **Apologies:**

Jane Weller, Lilianna Nalewajska

In the absence of the Secretary, Amanda took the minutes.

Judy had prepared an agenda to include:

Report from RISS Session and nomination of a paper for IFLA Journal

Planning for Helsinki

Newsletter

Mid-term meeting

Other items added – Mailing Lists for the Section, Committee membership, Projects for new committee and Annual Report

#### **1 Report from RISS Session**

Over 255 people had attended the Session. This represented over 10% of registered delegates – a good result.

It was agreed to put forward the paper by Jens Thorhauge to the Divisional Committee for consideration for *IFLA Journal*.

**Action: Amanda**

#### **2 Planning for Helsinki 2010**

The planning group will be Sara, Jane, Yongheng and Elena Zhabko.

**Action: Sara, Jane, Yongheng & Elena**

Amanda explained the timetable for the whole process and will send Sara more detailed information plus examples. **Action: Amanda**

There was then a brainstorming session for ideas for the programme and early suggestions included:

- Rapid change, constant innovation and keeping up
- Changing nature of users, roles and needs – generation shift from baby boomers
- Return from investment, or return from less investment
- Impact of digital environment on reference services
- From service to partnership – local communities, faculties, etc.
- Connecting people the librarian-way

Eventually the discussion focused on '*Re-humanising the information / reference service*' to include how to stay visible when there is no reference desk, face-to-face versus online, embedded librarians, connecting people to information and information to people.

### **3 Newsletter**

A Section Newsletter is important. Frank will produce a Newsletter covering up to July 2011. **Action: Frank**

The Committee decided that they would continue to produce a newsletter in a similar format for the time being. Their first issue would cover:

- A report on the Session in Puerto Rico
- Details (and possibly photos) of the committee
- Outline of future plans
- Profiles by committee members of their libraries or services

Philippa will be the editor. **Action: Philippa**

Contributions should be sent to her by 30 September. **Action: ALL**

### **4 Midterm Meeting**

It was felt that a mid-term meeting would be useful and the third week in March 2012 in Stockholm was proposed. Judy will poll members to see who could attend.

**Action: Judy**

### **5 Other Projects for the Committee**

It was agreed that as the committee was new and quite small, no new projects would be started yet. In 2012 consideration might be given to working on something linked in with the 2013 Conference in Singapore.

### **6 Mailing Lists and Committee Membership**

Our IFLA mailing list which includes Committee members and institutional and personal members needs checking and up-dating. Philippa will take this over from Frank.

**Action: Philippa**

On joining any Section Committee members agree to attend the Conference and Committee meetings. When they do not stand by this, the Committee may ask IFLA to remove non-attendees from the Committee and thus creating casual vacancies which can be filled by co-option until the next election (2013 in this case).

As neither Harish Chandra or Morongwa Modiba have been able to take part in the work of the Committee since they joined in 2009, it was agreed that we would ask IFLA to remove them from the Committee.

**Action: Judy**

However it is possible to ask them if they would like to become Corresponding Members. These places are intended for people who are normally unable to attend the Conference (and therefore the meetings of the Standing Committee) for geographical or financial reasons. Their role is to represent countries in geographical areas, which might not otherwise be represented and contribute to online discussions, etc.

**Action: Judy**

If a casual vacancy does occur, Myriam Lemmens ([myriam.lemmens@phl.be](mailto:myriam.lemmens@phl.be)) may be interested in being co-opted.

**Action: Judy**

## **7 Annual Report**

Responsibility for the Annual Report 2010/2011 belongs to the previous Chair, Marty Kesselman.

**Action: Marty**