



Reference and Information Services Section

Minutes:

SC meeting 1 – Saturday 22 August, 8.30 -11.20

SC meeting 2 - Thursday 27 August, 15:00 – 16:00

Attending 22 August :

Amanda Duffy, Annsofie Oscarsson, Raymond Josue Seckel, Francis T. Kirkwood (Frank), Mark Dimmuration, Sara Gube-Josefsson, Petra van den Born, Martin Kesselmann (Marty), Bodil Wöhnert

Attending 27 August :

Amanda Duffy, Annsofie Oscarsson, Raymond Josue Seckel, Francis T. Kirkwood (Frank), Mark Dimmuration, Sara Gube-Josefsson, Petra van den Born, Martin Kesselmann (Marty), Bodil Wöhnert

Ruth Hedegaard, Genealogy and Local History Section

Apologies:

Concepcion Lois Cabello (Concha), Susan Fingerma, Morongwa Modiba, Franceen Gaudet

Not appeared:

Elena D. Zhabko, Harish Chandra, Jieyin Feng, Maud Mundawa, Maurizio Zani, Wilhelm Hilpert, Yonghengn Zhong

1. **Welcome and introductions**
Done
2. **Approval of agenda**
Approved
3. **Approval of minutes from Quebec**
Approved

Check of action list and follow up:

- Marty will complete the annual report
- Mark will edit a newsletter after the conference

4. Election of section officers

Marty was re-elected as Chair.

Due to economic concerns about international involvement, Esbjerg Public Library cannot guarantee that Bodil, as Secretary, will be able to participate in the next conferences. She needs documentation to show the Section's activities between conferences. The library is still member of the section. Bodil agreed to continue – and involve Susan Fingerman, so she will be able to take over.

Sara will remain as Information Co-ordinator.

Mark will be the Newsletter editor.

5. Reports from CB Meeting, Treasurer's report, Information Coordinator's report

CB meeting Friday 21 August:

Bodil was present and reported on RISS activities. The new professional forums were discussed. The relocation of the congress was debated. (Inspired by that RISS had a discussion of the content of the conferences – and what RISS could do to improve the professional outcome). Marty and Bodil were asked to take the matter of the need for 2 SC meetings to the new professional leadership forum.

Costs for the Milan Conference were higher than anticipated and cutbacks have had to be made to the social programme and the room allocation for the Opening and Closing ceremonies.

Registration to date was 3,000 (final figure was 3,900).

Treasurers Report:

The section has spent no money so far.

The funding of 1600 Euros for the first year of the *How Do You Say Reference* project will be spent.

Information Coordinator's Report:

Sara said that there are issues around working with the new IFLA website. She will take part in a training session during the Conference and report back to SC 2.

6. Matters regarding Milan conference: Open Session, second SC meeting

1 speaker has fallen ill so 3 papers will be presented at the open session. This leaves time for a plenary discussion. Mark will take notes from the discussion and Petra will count numbers in the audience.

SC II is on Thursday 27 August 15.00-16.00 in Turquoise 1.

7. Satellite meeting for Gothenburg – planning

The planning has to start all over again after the relocation to Gothenburg. The planning group will meet on Wednesday 26 August and decide. Bodil has been investigating locations. Malmö seems a good solution as it is near Copenhagen Airport and only few hours by train from Gothenburg.

At the meeting on Wednesday: The Danish Library Association suggested a venue in Aalborg in Northern Jutland, Denmark which has easy access to Gothenburg. They will

support the conference.

Public Libraries Section and Genealogy and Local History Section are in.

Academic Libraries and Education and Training are pending as they are planning other satellites.

Continuing Professional Development & Work Place Learning are correspondents as before.

Together with the Danish Library Association, Bodil and Ruth Hedegaard will suggest an outline plan for a programme starting at noon on Friday 6 August 2010 with departure to Gothenburg on Sunday 8 August. Participating sections will be responsible for speakers on their topics. A library visit could be included on Sunday. Final agreement from the sections within 2 weeks.

8. Report from Open Session Milan

450 attended. The speakers were good, the subjects relevant for reference librarians. There was a positive response from the audience and a good discussion. All in all a success!

The service from conference volunteers etc. was fine.

9. Current and forthcoming projects, *How Do You Say Reference*, Collaborative Digital Reference Directory, Reference tool kit, New project ideas

How do You Say Reference:

Marty reported that planning is now complete and the interviews will start shortly. SC wants to be involved in approval of the questionnaire and as contact persons, so Marty will copy plans and notes to all SC members. In the final write-up the interviews will be summarized to give an idea of the state of reference in each country. By making these reviews anonymous, it will be possible to be more open about the situation.

Collaborative digital reference directory:

Will no longer be hosted and maintained by the Danish library school. It was decided to remove the list from our website (Bodil)

Reference tool kit:

The tool kit anticipated the *How-Do-You-Say-Reference* project. Has not been revised. It was decided to remove it from our website (Sara)

10. Planning for Gothenburg open session

Possible theme is reference services via mobile devices.

Next generation users may demand new techniques for doing reference services.

Further discussions at SC 2:

Marty has contacted Information Literacy Section about a joint open session. Amanda and Petra will represent RISS and contact Information Literacy.

The topic will be along the lines of Next generation Reference and Information Literacy.

In addition we plan a 2 hours slot on '*Hot Topics*' preferably near the beginning of the conference.

Further planning will be at the midterm meeting in Washington.

Marty also suggested that RISS arranges a library tour during the conference.

11. IFLA Website

Sara reported from the training session:

It is possible to have blogs and wikis - and from the officers instruction meeting we know that it will be possible to edit the newsletters from the blogs.

Mark is the editor and will take care of the content.

Sara will take care of the technical part and publishing on the web.

12. Strategic planning

Our 2010-11 Strategic Plan has to be sent to IFLA in November 2009. Bodil will send out an email to all SC members asking for their comments by 15 November. We will draw up our 2011-12 Plan at the midterm meeting in Washington.

13. Reports from other library conferences

Frank reported from the Crimea conference, he will email a report to SC members and put it up on the website.

14. SC communications during the year/midyear meeting

A midyear meeting is planned in Washington on 13-14 April 2010. Mark will arrange this. We need 2 whole days for work.

A library tour to Library of Congress is planned and possibly one to a Smithsonian Library.

15. Other business

SC members – who is in and who is out? Concern about the email addresses for Maud Mundava and Marta Terry, Bodil will check with IFLA HQ. She will also write to Wilhelm Hilbert as we have had no contact with him since he was elected to the SC. Eventually Bodil will send a revised mailing list to Frank.