



Minutes

IFLA Library Services to Multicultural Populations Standing Committee	
Date:	Saturday 14 March 2015
Time:	09:00-13:00
Venue/Location:	Richard Charles Lee Canada-Hong Kong Library Robarts Library, 8 th Floor University of Toronto 130 St. George St Toronto, ON M5A 1A5
Type of meeting:	Midyear Meetings of the IFLA Library Services to Multicultural Populations Section Standing Committee
Chair:	Tess Tobin
Note taker:	Jack Leong
Present:	Tess Tobin (Section Chair), Jack Leong (Secretary), Adjoa Boateng (Information Coordinator), Alireza Afshari, Fred Gitner, Svetlana Gorokhova, Siri Tidemann-Andersen, Te Paea Paringatai, Stephen Stratton, Vickery Bowles, Susy Tastesen, Ann-Katrin Ursberg
Apologies:	Esin Sultan Oguz, Susana Landaburu, Nobue Yamada, Yasuko Hirata, Roberto Morelato, Lea Starr (Editor of Newsletter), Leena Aaltonen, Christiana Ikeogu, Katrin Lueck
No response:	Oksana Chuvilskaya, Simona-Marilena Bursasiu
Appendices:	1. Agenda (14/03/2015) 2. Guests 3. Section Work Schedule August 2014-March 2015

1. Welcome

Tess welcomed the committee members and guests to the midyear meeting:

2. Document check

Completed.

3. Round table – Introductions and sharing of projects/work

Each person took the time to introduce themselves and also included a brief update on a project, passion or piece of work they have undertaken in the last year.

3.1. Ann-Katrin:

Retired and this probably would be her last meeting with the section.

3.2. Stephen:

Continued to work as a librarian and faculty member at the CSU Channel Islands.

3.3. Svetlana:

Last year serving as a standing committee member for this section. The International Cultural Center invited the section to visit Russia. The offer includes costs incurred in Russia, such as accommodations and a professional program, but it would be better for the visit to take place before 2016.

- 3.4. **Siri:**
The Multilingual Library organized a celebration for International Mother Language Day (http://en.wikipedia.org/wiki/International_Mother_Language_Day). The Multilingual Library, within a few years, will become a part of the Norwegian National library's collection.
- 3.5. **Te Paea:**
Last year as President of Te Rōpū Whakahau, Indigenous National Association of New Zealand for Culture, Knowledge and Information. Has been nominated for President of the mainstream national association for libraries and information and looking forward to being more active in this area. Keen to continue to serve in this committee after the SIG for Indigenous Matters becomes an IFLA section.
- 3.6. **Vickery:**
A busy year is anticipated at TPL with the development of a new strategic plan, a new Library Board and negotiations for a new collective agreement. A significant issue in which TPL has been involved is advocating in Canada for improved access for e-books on fair and reasonable terms. A number of years ago, public libraries in Canada were in the situation whereby books by prominent Canadian authors, such as Margaret Atwood, were available as e-books in the United States but not available in Canada. That situation has changed with much improved access, but the prices and other terms such as caps on use and time restrictions remain an obstacle for public libraries.
- The professional development program at TPL is focused on bringing speakers to Toronto and usually does not support international travel for PD.
- 3.7. **Ali:**
Had been engaged in three activities: the Sweden public library's protest against the publishers, especially regarding e-books, the hidden racism in children's literature, and the upcoming April book fair.
- 3.8 **Fred:**
Queens Library is undergoing some restructuring. As it affects the New Americans Program, we will be overseeing the ESOL program beginning this summer. In collaboration with the US Citizenship & Immigration Services, we are introducing New Americans Corners at all of our library locations to provide citizenship information. Queens Library received an Institute for Museum & Library Services Laura Bush 21st Century grant to provide training for public service staff to better serve immigrant customers, especially in the area of technology. A new mayor took office last year and we are hoping for a restoration of the library's materials budget, which had been greatly reduced over the past 5-6 years.
- 3.8. **Adjoa:**
Adjoa joined the British Library in November 2014. The BL is supportive of her activities within this section and she hopes to encourage greater activity from the BL within IFLA.
- 3.9. **Susy:**
In Denmark, there was also conflict between libraries and E-book vendors. The issue was gradually resolved and the two parties reached a national agreement and the number of e-books and their lending activities had increased a lot. Denmark's libraries provided more opening hours but without increasing the resources, which they called "Opening without staff". What the management hasn't considered was the additional costs of running the facilities, such as electricity, security and care-taking.

3.10. **Jack:**

Very pleased to have the opportunity to host this business meeting in the Richard Charles Lee Canada-Hong Kong Library. Has been the first Director of the Library at the University of Toronto Libraries since Nov. 2007. Enjoys the work very much for its diverse aspects of research, collection development and outreach programs. Library materials and academic activities are on Chinese Canadians, particularly on Hong Kong immigrants. Many library events and scholarly activities for the multicultural user group in Toronto are held throughout the year.

3.11. Tess:

Has been on sabbatical this year. Overcame some health issues and interrupted her research on diversity in the library profession. Glad to be on track with the committee work and research now. She was part of a City University of New York Library Task Force planning a goodwill trip to Cuba on January 16, 2016.

4. Chair's report (Tess)

The IFLA/UNESCO Multicultural Library Manifesto Toolkit is available at the IFLA website (<http://www.ifla.org/node/8977>). To match the IFLA website requirement, the design and interactive elements were removed. Whenever there are opportunities, members were encouraged to promote this toolkit. Brochures are available to help with promotion if required. Jack and Stephen offered to look into whether it was feasible for their home institute to host the multimedia version of the toolkit so we could retain the design and interactive features.

5. Secretary's report – Approval of the Minutes from Annual Meeting in Lyon

The minutes were reviewed and the following corrections were made:

In 3.7: "190 languages" was changed to "60 languages"

In 3.8: "200 languages" was changed to "146 languages" and the phrase "such as from Eastern European backgrounds" was removed.

Motion:

The minutes from the Section's Annual Meeting in Lyon, France were approved with corrections (Moted by Fred and seconded by Stephen).

6. Financial report (Susy and Tess)

There were 14 T-shirts, and some small amount of souvenirs left. Ideas for new gifts for the section are needed and members were asked to submit their ideas through email.

7. Information Coordinator's report (Adjoa) Communication – new ideas

There was good usage of the section's social media, such as Facebook and Gmail. The listserv should be set up soon and members who have just been nominated will be added to the list.

8. Multicultural Library Manifesto Toolkit (Tess)

This was included in 4. The Chair's Report.

9. Special Interest Group on Indigenous Matters (Te Paea)

The application for forming a section on Indigenous Matters is going well. It probably would be in Division III, and the newly established section looks forward to working closely with this section. A major initiative was documenting the major achievements of this group becoming a section in a timeline format.

10. Program in Cape Town

IFLA would like a paper from each section about their activities related to the Lyon Declaration on

Access to Information and Development. Stephen volunteered to draft a piece for this World Café kind of initiative. (Tess)

Section Program (Adjoa)

Call for papers ended last week. Selected four papers including papers from China and South Africa. Considering inviting unsuccessful candidates to submit their proposals to the satellite conference; however this was not certain yet.

SIG Program (Te Paea)

Selected 6 papers out of the 11 proposals. There were 6 proposals from indigenous groups, which was great news.

11. Satellite Meeting in CapeTown – Nordic Best Practices Network

This meeting would take place on August 13 & 14 at the University of the Western Cape, School of Public Health. The main theme would be digital library services to multicultural and immigrant populations. More details are available at <https://mcultp2015satellite.wordpress.com>.

12. IFLA Columbus, Ohio. August 2016 – Ideas and volunteers

One suggestion was to work with OCLC. The committee will discuss this at the Cape Town Meeting in August, 2015.

13. Satellite meeting IFLA August 2016 - Ideas and Volunteers

The committee decided not to organize it.

14. IFLA strategic plan and sections action plans - nominations

Nomination process was completed and IFLA headquarters already has a list of our new members. Tess will follow up with the list and have them added to our contact list. There was a suggestion to include guests of our meetings on the listserv, which was accepted in principle.

15. New Initiatives

- 15.1. Funding projects for 2015 – members would brainstorm about it and bring ideas to the Cape Town meeting
- 15.2. Section Publication – One suggestion was to develop a document about best practices and a case study of multicultural library services.
- 15.3. Recruitment to the library profession – A survey on this topic is being developed. Interested members could volunteer with Tess.

16. Publications

- 16.1. Guidelines, summary – Recent translation include Italian, Albanian and Maori.
- 16.2. Next newsletter – Lea Starr will be editor for the upcoming summer 2015 newsletter. Vickery Bowles kindly offered to take over the editing, formatting and publishing. Her responsibility will begin with the Winter 2016 newsletter.

17. Marketing material (bags, t-shirts etc). New ideas (bring a sample)

Discussed in agenda item 4.

18. Update of the Work schedule March 2015-August 2015
Schedule was reviewed and updated. Please see attachment 3 for details

Next meeting to be held in August, 2015. Exact date, time and location to be announced.

Appendix 1:

LIBRARY SERVICES TO MULTICULTURAL POPULATIONS TORONTO 2015

Business Meeting: Saturday, March 14, 2015

Richard Charles Lee Canada-Hong Kong Library at the University of Toronto

09:00 – 13:00

AGENDA

1. Welcome: Tess Tobin
2. Document check. Please bring all relevant documents with you! (All members)
3. Introductions
4. Chair's report
5. Secretary's report – Approval of the Minutes from Annual Meeting in Lyon 2014
6. Financial report – Susy & Tess
7. Information Coordinator's report – Adjoa Communication – new ideas
8. Multicultural Library Manifesto Toolkit – Tess
9. Special Interest Group on Indigenous Matters - Te Paea
10. Program in Cape Town Section program - Adjoa – SIG program – Te Paea
11. Satellite Meeting in CapeTown – Nordic Best Practices Network
<https://mculpt2015satellite.wordpress.com>
12. IFLA Columbus, Ohio. August 2016 – Ideas and volunteers
13. Satellite meeting IFLA August 2016 - Ideas and Volunteers
14. IFLA strategic plan and sections action plans - nominations
15. New Initiatives
 - a. Funding projects for 2015
 - b. Section publication
 - c. Recruitment to the library profession
16. Publications
 - a. guidelines, summary
 - b. next newsletter
17. Marketing material (bags, t-shirts etc). New ideas (bring a sample)
18. Update of the Work schedule March 2015-August 2015

Appendix 2:

MEETING GUESTS – 14 MARCH

Name	Organization	Country	Email Address
Stephanie Williams	University of Toronto, Faculty of Information/Richard Charles Lee Canada-Hong Kong Library	Canada	sWilliams27@gmail.com